***Gary Martinson***

2, 10726 - 78 Avenue, Edmonton, AB T6E 1P6 gemyeg56@gmail.com (780) 485-9545 R

**Summary of Qualifications**

* Dependable worker with several years of transferable experience
* Effective working independently and as a member of a team
* Proven customer service skills in a variety of settings

**Relevant Skills and Experience**

**Customer Service**

* Welcomed customers in a friendly and courteous manner
* Provided customers with desired information about merchandise or produce
* Obtained merchandise/produce for customers from display locations and stockroom
* Directed customers to desired items and anticipated customers’ needs

**Employment History**

**Merchandise Presentation Associate**,

Sears Canada, Southgate Centre, Edmonton, AB 2008-2015

**Customer Service Representative**,Convergys, Edmonton, AB 2007

**Courtesy Clerk,** Canada Safeway, Capilano Shopping Centre, Edmonton, AB 2007

**Customer Service Representative**,

The Bay, Southgate Shopping Centre, Edmonton, AB 2007

**Store Standard,** Wal-Mart, Capilano Shopping Centre, Edmonton, AB 2005

**Administrative Assistant**, On Site Placement, Edmonton, AB 2002-2004

**ESL Tutor**, Self Employed, Edmonton, AB 2000-2002

**Courier**, The Document Exchange, Edmonton, AB 1998

**ESL Tutor**, Self Employed, Edmonton, AB 1995-1997

**Bilingual Client Assistance Personnel**,

Canada Customs & Revenue Agency, Edmonton AB 1993-1994

**Education/Training**

**TESOL Specialization Certificate,** Teaching Adults English

Global Teaching College, Edmonton, AB 2012

**Faculty of Arts (French & Spanish)**, University of Alberta, Edmonton, AB 2012-2014

1985-1989

**French for Non-Francophone**, Universitẻ Laval, Quebec City, PQ 1980-1983

References available upon request