**Chung Park**

English To Korean Translator

**Personal Information**

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24/7 Contact Available via email, skype, and phone calls. Reply within at least 2 hours (from 07:00 – 24:00 local time)

**Summary**

Passionate English to Korean translator with various service work experiences. Always online and 24/7 contact available. Result driven and accuracy oriented. Interpreted at one of the most famous tour sites in Seoul, selling character merchandises and offering tax refund guidelines. Familiar with customer service terms due to previous job experiences. Also interested in helping socially maginalized people through dedicating language skills.

**Work Experience**

**Translation Manager at Global Voices Korea**

**(**JUL 2018 – Present)

* Provide written translation for selected articles; subject especially foucused on feminism, LGBTQ+ community, minorities across the world
* Revise and review the submitted text for others

**Translation Contributor at URIDU**

**(**JUL 2018 – Present)

* Provide written translation about nutrition critical for women’s health and childcare for those who have difficulties to access to the informations

**Junior staff and Interpreter at LINE FRIENDS STORE Myeong-dong**

(JAN 2016 – FEB 2017)

* Worked as junior staff; overall floor control , work distribution for other staffs, cashiering, dealing customer complaints, products display planning, etc
* Have sold various merchandises; basic stationery, iconic plush dolls, clothing, shoes, souvenir food products, limited editions, electronic goods and its accessories, etc

(Collaboration brands included; Beats by Dre, LAMY, Helinox, etc)

* Interpreted for customers both at the field and via phone calls, offering Global Tax Refund guidelines and attracting customers for on-going promotion events
* Was in charge of service education for new staffs and storage status manager as well as building standard guidelines
* Performed product assessment and preparated for companies’ evaluation of service qualities on a regular basis
* Have been rewarded for “Staff of Best Service” based on evaluation by supervisors and colleagues

**Part-Time Waiter at HYUNDAI Department Store restaurant**

(MAR 2015 - JUL 2015)

* Served as a waiter and a cashier at the restaurant for Korean Cuisine
* Received training about customer service and floor managing skills from department store service teams

**Part-Time Clerk at local shoe store**

(Jan 2014 - May 2014)

* Worked as a part-time clerk cashiering, selling and stock managing

**Skills of Expertise**

* Character Merchandise
* Customer Services
* Tourism
* Guidelines
* History and historic terminology

**Software**

* SDL Trados 2017
* Powerpoint
* Excel
* Word
* Adobe PDF

**Education**

* Bachelor’s degree in History, SOGANG UNIVERSITY: Courses include “Translation Practicum”

**Rates and Available Work Amounts**

* Minimum $0.04 per source word (English)
* Able to handle about approx. 8000 words a day

**Hobbies and Interests**

Active local tourist and eager to go to new places. Love to visit tour sites both for locals and foreign visitors. Especially interested in museums and exhibitions related to arts, literature and history. Animations and cartoons/webtoons are always my favorite; like to draw cartoons and doodle with tablet pen.

**References available upon request**