Lourdes Allende Barnard

CALLE 36-A № 299 • COL. BENITO JUAREZ NORTE MÉRIDA, YUCATÁN • MÉXICO +52 (999) 941-5084 E-MAIL: LALLENDE@MASTERLINGUA.COM

SUMMARY OF QUALIFICATIONS

| Mother Tongue | Spanish (Mexico) |
|-----------------|---|
| Language Pairs | English \rightarrow Spanish |
| Specializations | Software & Hardware, Business and Banking, Marketing, Travel and Tourism, Health & Nutrition, Web Pages, Electronics |
| Software | SDL TRADOS 7, TagEditor 7, Windows 2000 & XP, MS Word, MS Excel, MS Publisher, MS FrontPage, MS Visio, Adobe Acrobat, WebWorks. |

EDUCATION

| 1990 - 1994 | Instituto Tecnologico de Merida, Mexico Bachelor's Degree in Business Administration |
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| 2003 - 2004 | Words Language Services, Ireland Certificate in Translation, English - Spanish |

ACCREDITATIONS

Certificate in Translation, with Special Merit, English to Spanish, from WLS.

PROFESSIONAL EXPERIENCE

01/2001 - present Freelance Translator

- English to Spanish translation of business documents (letters, communications, reports, accounting information, business plans, etc.)
- English to Spanish translation of marketing material (brochures, consumer surveys, questionnaires, travel guides, etc.)
- English to Spanish translation of technical documentation (IT and technology marketing material, user manuals, etc.)
- English to Spanish translation of electronic devices documents (user manuals, technical specification brochures, etc.)
- Translating WMS software application from English to Spanish
- Translating web sites from English to Spanish and vice versa
- Spanish proofreading
- Virtual bilingual-secretary and interpreter services

01/1999 – 01/2001 Royal 4 Systems, Inc. *Documentation Department*

- Writing and updating English ERP and WMS software documentation (ERP & WMS manuals, online help files)
- English to Spanish localization of ERP and WMS software application
- English to Spanish translation of user manuals, IT brochures and online help files

01/1996 – 10/1998 Royal 4 Systems, Inc. *Account Receivable*

- Preparing Sales Proposals, helping create the Company Business Plan, writing communications for customers (English / Spanish)
- Billing & collecting customer accounts, preparing AR reports

11/1994 – 03/1995 Grupo Financiero Serfin, Mexico Corporate Banking Assistant

• Assisting Executives with credit and investment operations, recording and reporting monthly performance for Corporate Banking Manager

06/1994 – 11/1994 Grupo Financiero Serfin, Mexico Bank Executive Trainee

• Participating in a 6-month intensive training covering all banking areas

LATEST TRANSLATION PROJECTS

Company Quarterly Newsletter

• English to Spanish translation of quarterly newsletter for leading paper manufacturing company

PDA Phone User Manuals and Guides

• English to Spanish translation of User Manuals, Quick Start Guides and other documents for leading company

Employee Discussion & Interview Guides

• English to Spanish translation of Employee Discussion Guides, Interview Screeners and In-Depth Interview Guides for an automotive systems and facility management company

Restaurant Training Guides

• English to Spanish translation of Kitchen Basics Guide & Training Guide

Great Britain Travel Guide

• English to Spanish translation of a complete Great Britain Travel Guide

Market Research Surveys

• English to Spanish translation of market research surveys

LCD & Plasma Displays/Digital Projectors Brochures

• English to Spanish translation of technical specifications and marketing brochures for several leading companies

Translations for Software Development Company

• English to Spanish translations for a Software Company, including software application, online help files, technical documentation, marketing brochures and business correspondence