# **Danielle Bertrand**

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#### QUALIFICATIONS & OBJECTIVES

My career combines experience in translation, tourism, management. For many years, I have been working as a freelance translator. I am reliable, fast, and efficient.

### PROFESSIONAL EXPERIENCE

### Owner and manager, Maple Leaf Tourisme Services

2017-2019

Recruting, training and managing staff for my company. Responsible for internal and external operations, sales, communications, advertising, public relations and promotions.

Freelance translator 2003-2017

Freelance translation and proofreading assignments with different agencies. Major clients: Citybank, Amgen, Optos, Pfizer, ECR international, MSA and others

Convention coordinator, Convention Centre Quebec City - 1999-2002

On-site coordination of events

Event sales manager and coordinator, Campus Notre-Dame-de-Foy 1997- 1999

Convention sales and management.

#### Owner and manager, Actour

1993-2000

Recruting, training and managing staff for my company. Responsible for internal and external communications, advertising, public relations and promotions.

### Communication agent, Canadian museum of civilization

1988-1990

Responsible for the group reservations before et after the opening of the museum

#### Tour guide and tour Escort, freelance

1984 - 1988, 1990 -1995

Guiding and escorting groups from France, around Canada and the U.S.A.

## **EDUCATION**

Degree Business Administration, Laval University, Quebec, 1993

Diploma in convention management, Sir Sandford Fleming College, Peterborough, 1988

Diploma in tourism, Granby College, Granby, 1987

#### LANGUAGES & SOFTWARE

Translation from English to French Canadian

Hardware: PC. Software: Microsoft Office 2010 (Word, Power point), SDL Studio 2017

#### REFERENCES

Francine Boissonnault, fbtc@globetrotter.qc.ca, 418 268-5588

### RATES (in U.S. dollars)

General: \$0,13 per source word, Proofreading and editing: \$0,03 per source. Hourly rate: \$40