

Ittai Hen

Technical Writer

Experienced lead technical writer with a demonstrated history of working in the defense & space industry. Skilled in documentation of advanced, integrated systems, and using CAD and graphic tools.

Certified as English technical writer by 2009, I joined world leading defense & space companies, working closely with technical development teams of large-scale projects, for advanced, highly integrated systems.

Experience

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| 2020–present | <i>SGC Knowledge Transfer (Part of the Aerodrome Group)</i>
Lead technical writer <ul style="list-style-type: none">• Project planning• Leading project research• Mentoring newly hired technical writers in technical research and writing process |
| 2017–2019 | <i>Rafael Advanced Defense Systems Ltd. (Amarel)</i>
Senior technical writer <ul style="list-style-type: none">• Produce and publish operation guides, assembly instructions, maintenance manuals for O/I/D-level, system descriptions• Interact with technical team members such as developers, quality assurance team, and system architects• Analyze highly complex technical and engineering information to produce clear, understandable documentation |
| 2012–2017 | <i>Shekel Scales Ltd.</i>
Technical writer <ul style="list-style-type: none">• Establishing technical writing department from scratch• Develop, maintain and publish corporate's documentation• Producing technical reviews and white papers• Building enterprise's interactive knowledge base |
| 2011–2012 | <i>Controp Precision Technologies Ltd.</i>
Technical writer <ul style="list-style-type: none">• Produce Operation manuals, O-level maintenance manual,• Instructional design for developing tutorials and quick guides |
| 2010–2011 | <i>Aeronautics Defense Systems Ltd.</i>
Technical writer <ul style="list-style-type: none">• Develop and publish maintenance manuals and maintenance policy including safety procedures• Documenting UAV related equipment, such as Ground Control Station and Ground Support Equipment. |

Education

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| 2022– | <i>University of Haifa</i>
Master's degree, Educational/Instructional Technology |
| 2008–2009 | <i>In Other Words.</i>
Introduction to Technical Communication |
| 1998–2001 | <i>University of Haifa</i>
Bachelor's degree, Middle Eastern History & Philosophy studies |

Personal Info

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Additional Skills

- Microsoft Office, MS Visio
- Adobe Photoshop/Illustrator/InDesign
- Adobe Framemaker/Robohelp
- SolidWorks
- PLM Windchill
- HTML
- Heavy machinery operator