

# Efstratios “Charlie” Chatzikonstantinou

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## Objective

Gain experience and build skills within a technical IT role.

## Summary of Qualifications

- Able to install LAN, WAN, and network systems.
- Experience in repairing, installing, upgrading, and maintaining desktop and notebook computers as well as printers and scanners.
- Knowledge of technology terms and developments.
- Excellent customer service skills, account management, follow up, and sales.
- Academic written and verbal communication skills.
- Ability to instruct users with computer and presentation skills.

## Education

- 2000-2003      ***Experimental Unified Lyceum of Mytilini*** (Greece)  
(Direction: Technology,  
Cycle: Computers and services)
- 2003-2004      ***Foundation course on Computing and electronic engineering***  
University of Portsmouth
- 2007 – 2008      ***BSc (hons) Computing and society*** (Year 1)  
University of Portsmouth  
(subjects include: Python Programming, Pc systems and management, Web authoring and Design,  
Developing information Systems, Introduction to data communications, JavaScript programming)
- 2010              ***Bsc (hons) Open IT Degree***  
The Open University  
(Subjects include: Java, Visual Basic, Web Applications, Data  
Computing and Information)

## Certifications/Training

- ECDL Certificate
- Leadership Training Certificate

## IT Skills

- Languages: HTML, XHTML, CSS, Python, JavaScript, Java, Visual Basic
- Operating Systems: Windows 2000/XP/Vista/7, Linux

## Relevant Work Experience

IT Technician Assistant: June 2005 - June 2009 (vocational work), Kiss FM radio station (Greece)

- Working with a team of 5 in-house PC technicians.
- Install, repair, maintain, and upgrade desktop and notebook computers as well as printers.
- Participated in on-site training sessions.

## Other Work Experience

Promotional staff: Oct 2006 - June 2007, Bar Blue, Portsmouth

- Promoting the venue to potential customers.

Dance Instructor: Feb 2008 - June 2009, Regnante School of Performing Arts, Worthing

- Teaching dance classes to youngsters.
- Reporting to the head teacher on a weekly basis.

## Hobbies And Interests

Dance: President of the Portsmouth University Break Dance Society 2007-2009, Official Instructor.

Taekwondo: Secretary of the Portsmouth University Taekwondo Club 2006-2007, competed at national level.

Music: President of the Portsmouth university Hip hop Society 2008-2009, 3<sup>rd</sup> place on South UK DJ competition.

## References

Available on request