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| Services | Translation, interpreting, editing/proofreading, transcription |
| Credentials | Appointment as Official Interpreter by the Ministry of External Affairs and Worship of Costa RicaCertification as Medical Interpreter by Language Line University |
| Fields of Expertise | Finance | Literature |
| Medicine | Linguistics |
| Law | Investment/Securities |
| Games/Gambling/Video Games | Computers |
| Ancient History | Religion/Mythology |
| Dialects of Expertise | American English | British English |
| Costa Rican Spanish | Puerto Rican Spanish |
| Spanglish |  |
| Rates | Translation | 0.05 - 0.11 USD per word |
| Interpretation | 25.00 USD per hour (Non Official)50.00 USD per hour (Official) |
| Proofreading | 0.03 - 0.09 USD per word |
| Transcription | 0.075 - 0.20 USD per word |
| Memberships | ProZ.com Translators & Translation Resources |
| Software | MetaTexis, Google Translation Toolkit, Microsoft Office 2007 and 97-2003 |
| Professional Practices | Official Translations and Interpretations Act Nº 8142 of the Republic of Costa RicaProZ.com's [Professional Guidelines](http://www.proz.com/professional-guidelines) |
| Years of experience | Seven |
| Major Clients in the United States of America (through Language Line Services) | *911 Dispatch Centres: New York, Chicago, Miami Dade, Harris County, California, Dallas, Jacksonville, Cobb County and others.* | *American Social Security Administration* |
| *Prison and Courts Systems* | *Immigration and Naturalization Services* |
| *Internal Revenue Service* | *Welfare Programs: Medical, Medicare, Medicaid, WIC.* |
| *Texas Department of Human Services* | *Federal Emergency Management Agency* |
| *American Express* | *Citibank* |
| *Bank of America* | *JP Morgan Chase* |
| *Charles Schwab* | *Merrill Lynch* |
| *Johns Hopkins Hospital* | *Mayo Clinic* |
| [*New York-Presbyterian University Hospital*](http://www.usnews.com/health/best-hospitals/new-york-presbyterian-hospital-6210024) | [*University of California, San Francisco Medical Center*](http://www.usnews.com/health/best-hospitals/ucsf-medical-center-6930043) |
| [*Barnes-Jewish Hospital*](http://www.usnews.com/health/best-hospitals/barnes-jewish-hospital-6630930) |  [*Women's Hospital, Boston*](http://www.usnews.com/health/best-hospitals/brigham-and-women%27s-hospital-6140215) |
| [*UPMC-University of Pittsburgh Medical Center*](http://www.usnews.com/health/best-hospitals/upmc-presbyterian-6230029) | [*Stanford Hospital and Clinics*](http://www.usnews.com/health/best-hospitals/stanford-hospital-and-clinics-6932330) |
| [*Vanderbilt University Medical Ce*](http://www.usnews.com/health/best-hospitals/vanderbilt-univ-medical-center-6521060)*nter* | [*Mount Sinai Medical Center, New York*](http://www.usnews.com/health/best-hospitals/mount-sinai-hospital-6213140) |
| [*Methodist Hospital*](http://www.usnews.com/health/best-hospitals/methodist-hospital-6741960) | *AIG* |
| *Allstate* | *American Automobile Association* |
| *American Family Insurance* | *Assurant Employee Benefits* |
| *CapitalOne* | *Commerce Insurance Group* |
| *Encompass* | *Erie Insurance Group* |
| *Farmers Insurance* | *GEICO* |
| *The Hartford* | *Infinity Auto Insurance* |
| *Liberty Mutual* | *Nationwide Insurance* |
| *Principal Financial Group* | *Progressive* |
| *Prudential Financial* | *Safe Auto Insurance Company* |
| *State Farm Mutual Automobile Insurance Company* | *The Travelers Companies, Inc.* |
| *USAA* | *West Coast Life Insurance* |
| *Metlife* | *Prudential Financial* |
| *Aetna* | *Delta Dental* |
| *Anthem Blue Cross and Blue Shield* | *Cigna* |
| *Humana Inc.* | *Kaiser Permanente* |
| *21st Century Insurance* | *Cisco Systems* |
| *T-Mobile* | *Verizon* |
| *Verizon Wireless* | *AT&T* |