

Curriculum Vitae

Mark McCrum

Address: Carrer del Pintor Vilar, 1 S-21
46010 Valencia
Spain
Mobile: +34 722 235 225
Email: markmccrum25@gmail.com
Date of birth: 7 May 1985
Place of birth: Lisburn, Northern Ireland, UK
Nationality: British

Professional Career

Aug 2015-present ENGLISH TEACHER Valencia (ES)

International Language Centre

Responsibilities

- 100% pass rate preparing groups for B1 & B2 Pearson exams in December and May
- Examining assistant for the Oral examinations, recorded and sent to London
- Supervising written examinations
- Freelance translating
- Two small groups of children, aged six to ten, four days a week
- Private classes for C1 level

July 2015 CAMP MONITOR La Nucía (ES)

Inglaterra en casa

Responsibilities

- Residential summer camp in Camilo Cano sports city where children learn English through football training with Sunderland AFC coaching staff
- 21 sixteen year olds, overnight sleeping in dorm, organising them for the day, waking them for breakfast, supervising them in the swimming pool and leading them around a huge complex following a timetable
- Teaching English football terminology to various groups of 20

Feb - Jun 2015 ENGLISH TEACHER Valencia (ES)

Responsibilities

- Private lessons with school children, university students or professionals
- Group classes in various academies
- Preparation of B1 and B2 level for the Cambridge PET and First Certificate exams
- Using initiative to gauge level and bring appropriate lesson plans

Jan 2015 TEFL Valencia (ES)

Responsibilities

- One to one English lessons
- Internship to get *TEFL diploma*, academic assignments required as well as working a 40 hour week
- Assessed and monitored regularly

Jan 2013–Nov 2014 CUSTOMER SERVICE Amsterdam (NL)

Crocs Europe

Responsibilities

- Provide fast, efficient retail service via email and telephone for the Spanish and UK markets
- Translations for the Spanish site, www.crocs.es
- Build up customer trust and sales, respond to public Facebook posts in many languages
- Use operating systems and databases, work in a team, attend team meetings
- Use Spanish, French, Dutch, English and Italian working with colleagues, customers and postal services

Mar 2011–Dec 2012 ENGLISH TRAINER Paris (FR)

One Two Speak

Responsibilities

- English classes for business people, at *La Défense, Rothschild Bank, SubSea7, AXA*
- Explain English grammar in French
- Evaluate clients' starting and finishing levels

Jan – Mar 2011 PRIMARY TEACHER Paris (FR)

Language Connexion

Responsibilities

- Part-time after school English club teacher in different primary schools
- Prepare lessons and deliver them to classes of up to 20

Jan – Mar 2011 SECONDARY SCHOOL TEACHER Paris (FR)

Institut de l'Assomption

Responsibilities

- Part-time English as a foreign language teacher in a reputed private school.
- Prepare and deliver lessons to classes of up to 30.

2007 – 2010 TOUR GUIDE Northern Ireland (UK)

Old Bushmills Distillery

Responsibilities

- Public speaking and guiding large groups through a working distillery.
- Using technical French & Spanish to give tours in their language.
- Face to face customer service with people from many countries and cultures.

Education

2003 – 2007 *Bachelor of Arts Interpreting & Translating* N. Ireland (UK)

University of Ulster

Obtained a First, and the highest grades university had seen in recent years

Translating and interpreting EU affairs, such as avian influenza.

A thesis in both languages and an Erasmus year abroad in Montpellier and Granada

1996 - 2003 A-levels N. Ireland (UK)

Ballymena Academy

Straight A's in History, Spanish & French. 1st place in Northern Ireland for French and in the top five in the UK for Spanish

Language skills

English: native with TEFL

Dutch: B2

Spanish: C1 (C2 in Nov 2016)

Italian: B1

French: C1

Computer skills

Microsoft Office, Photoshop, hardware installation, network issues (router, modem), Internet navigation and tools, Troubleshooting and eliminating computer viruses with virus detection software, strong email and web usage skills (Facebook, MSN, Skype, LinkedIn).

Interests & Hobbies

Language and Music teacher with public pages:

<https://www.facebook.com/markosmusica/> & <https://www.facebook.com/MarksLanguageSchool/>

Foreign travel, football, volleyball, tennis, swimming, cinema, novels, series, films.