



ANNA GOLIAS

Freelance EN/ES/IT>PL translator

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Nationality: Polish

Highly skilled EN/ES/IT>PL translator with more than 7 years of experience with a strong background in Marketing and Wellness content.

As an experienced freelance EN/ES/IT> PL translator, I will make your translation shine thanks to a clear writing style with impeccable knowledge of spelling and grammar. Marketing, Wellness, Travel, Fashion, Google Ads are my main areas of specialisation.

Skills

- IT literate
- CAT tools
- Time management
- Attention to detail
- Cultural awareness and sensitivity
- The ability to build good relationships with clients

Employment History

Freelance EN/ES/IT>PL translator

July 2016 – Present

Managed multiple freelance projects simultaneously, meeting tight deadlines and exceeding client expectations:

- Translated (550 000 words EN, ES, IT>PL)
- Codex global (900 000 words EN, ES, IT>PL)
- Nowordlost (1 000 000 words EN, ES>PL)
- Transperfect (more than 200 000 words EN, ES>PL)
- Bidewbi (FON webpage and European Commission video translation projects EN>PL)
- Bizpills (translation of the e-learning materials)
- Lingua LAB (a large project for Czartoryski Museum, PL>ES)

Banking Operations Specialist with Spanish and Italian at Credit Suisse, Wrocław

June 2015 – October 2016

- stakeholders management
- resolving client-relevant queries related to securities and banking operations matters in English/Spanish/Italian
- collaboration spanning multiple teams and departments, ensuring efficiency and accuracy
- improvements and quality reviews, Six Sigma

IT Senior Support Specialist with English at Credit Suisse, Wrocław

September 2013 — June 2015

- Providing first level support for English-speaking users from the EMEA, AMRS and APAC
- Supporting and using Citrix, Active Directory, Remote Access, Citrix and RSA Security, iDC, Windows 7, ITSM and SNOW. Focus on high-quality of incident data. Responsible for resolving issues with MS Excel, Word, Outlook, Excel, Staff Directory, Lync etc.

Customer Support Representative with Spanish at ACN, Wrocław

September 2012 — September 2013

Customer service support with Spanish.

Education

BA, Autonomous University of Madrid, Madrid

September 2006 — June 2011

Graduated in Spanish Philology with honour.

MA, University of Amsterdam, Amsterdam

August 2009 — June 2010

Erasmus exchange

Links

[LinkedIn](#) [Healing Words Translation](#) [Instagram](#) [Proz](#)

Languages

— Polish — Spanish — English
— Italian — French — Greek

Hobbies

Yoga (Yin Yoga and Yoga Nidra certified teacher), Breathwork (Pranayama certified teacher), Meditation, Self-development, Neuroscience, Hiking

References

References available upon request