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**ADDRESS:** Pontypridd, Wales, UK (GMT)

TELEPHONE | WHATSAPP: +39.348.543.0214

**SKYPE:** Courtneykg

Italian / Spanish -> English Language Professional VAT n. IT05619700965: teaching | translation | editing | proof-reading consecutive interpretation



American Translators Association 270439



Associazione Italiana Formatori 643



**Proz.com Member** 1649593



**Mediterranean Editors** and Translators 1791



ITI Cymru Wales



ITI 21407

**MSc in Project Management** 

**CEFR Language Levels:** 

English: native (West Coast American) Italian: C2 Spanish: C1/2

### IT SKILLS:

- Trados Studio 2021, SDL Multiterm 2021, Memsource
- good command of: GoogleSuite, Mac & Windows, Microsoft Office suite, Calendly, Mailchimp, Salesforce, Slack, Soapbox, Trello, Typeform, Weebly, Wordpress, Wystia

# Courtney Keeling Greenlaw

Expert trilingual trainer with over 20 years' experience in education; Successful track record with over 3,000 clients/students; Over 750,000 words translated from Italian/Spanish into English; Project Management experience in the training and CRM sectors; Excellent communication, public speaking and presentation skills gained through experience as an actress, saleswoman and trainer in the USA and Italy.

# **Work Experience**

Translation, Editing, Proof-reading, Transcription, Subtitling, Transcreation, Consecutive Interpretation: IT/SP into EN

2007 - Present | Milan, Italy & Pontypridd, Wales

**Specializations**: **Literature** - autobiographies, biographies, comic books, fantasy, historical (fiction), novels, poetry, sci-fi | Travel - blogs, brochures, marketing materials, social media posts, websites | Food&Beverage - food & wine production, menus, online shops, product descriptions, websites | Multimedia - audio & video transcription, SRT timecoding, subtitling, voice narration | Education - lesson plans, reports, textbooks

Other services: Audit reports, balance sheets, business letters, contracts, fashion and luxury goods, internal corporate communications, manuals, meeting minutes, Power Point presentations, press releases, privacy statements, real estate, renewable energy, school transcripts, speeches, video games

Direct Clients in: Andora, Biella, Milan, Rome, Italy; Barcelona, Spain. | Agencies in: Córdoba, Argentina; Bagnacavallo, Bergamo, Casnate con Bernate, Cesena, Genoa, Legnano, Milan, Perugia, Pisa, Italy; Warsaw, Poland; Lisbon, Portugal; Barcelona, Madrid, Spain; London, UK; Burbank, CA, New York City, NY, Pleasant Grove, UT, Washington D.C., USA | Private clients.

### SCIENTIFIC JOURNAL ARTICLE EDITING:

- Casartelli, L., et al. (2017). "The Role of the Cerebellum in High Stages of Motor Planning Hierarchy", J. Neurophysiol,
- 2017(1)474-1482. doi:10.1152/jn.00771.2016.

  Mascheretti, S., De Luca, A., Trezzi, V., Peruzzo, D., Nordio, A., Marino, C. & Arrigoni, F. (2017). "Neurogenetics of developmental dyslexia: From genes to behavior through brain neuroimaging and cognitive and sensorial mechanisms", Translation Psychiatry, 7(1):e987. IF: 5.538.

- 7(1):e987. IF: 5.538.

  Mascheretti, S., Andreola, C., Scaini, S., Ogliari, A. & Sulpizio, S. (2018). "Beyond genes: A systematic review of environmental risk factors in developmental dyslexia", Research in Developmental Disabilities, in press, https://doi.org/10.1016/j.ridd.2018.03.005.

  Mascheretti, S., Gori, S., Trezzi, V., Ruffino, M., Facoetti, A. & Marino, C. (2017). "Visual motion and rapid auditory processing are solid endophenotypes of developmental dyslexia", Genes Brain and Behavior, doi: 10.1111/gbb.12409. IF:3.743.

  Riva, V., Cantiani, C., Mornati, G., Gallo, M., Villa, L., Mani, E., Saviozzi, I., Marino, C. & Molteni, M. (2018). "Distinct ERP profiles for auditory processing in infants at-risk for autism and language impairment", Scientific Reports. 8(1)715, doi: 10.1038/s41598-017-19009-y. IF: 4.259.

  Trezzi, V., Forni, D., Giorda, R., Villa, M., Molteni, M., Marino, C. & Mascheretti, S. (2017). "The role of READ1 and KIAA0319 genetic variations in developmental dyslexia: Testing main and interactive effects" Tournal of Human Genetics in press doi:10.1038/
- variations in developmental dyslexia: Testing main and interactive effects", Journal of Human Genetics, in press, doi:10.1038 jhg.2017.80. IF: 2.471.
- Under Review
   Riva, V., Mozzi, A., Forni, D., Trezzi, V., Giorda, R., Riva, S., Villa, M., Sironi, M., Cagliani, R. & Mascheretti, S. (2018). "The role of DCDC2 risk genetic variants in developmental dyslexia: Testing main and haplotypic effects".

FANTASY NOVEL TRILOGY IT > EN TRANSLATION: Soeliok: Tales of Peopled Lands by Daniele Barioglio

FILM TRANSLATION and SUBTITLING: "Cityzen" (2015) documentary film about Palermo directed by Ruggero Gabbai.

# **English Language Trainer - Business, General**

2006 - Present | Milan, Italy & Pontypridd, Wales

# **Executive Assistant & Project Manager**

2017 - 2018 | ADEC srl | Milan, Italy

### **International Relations Officer**

2016 - 2017 | PoliHub StartUp District & Incubator | Milan, Italy

Presentation, Public Speaking, Academic Writing and **Language Skills Trainer** 

2015 - 2017 | Osservatorio Innovazione Digitale | Milan

### **Co-Owner & Didactic Coordinator**

2009 - 2011 | Corporate English s.r.l. | Milan, Italy

### **MANAGEMENT SKILLS**

- <u>Leadership:</u> managed 23 teachers from 13 different countries working between Rome and Milan as co-owner of Corporate English, srl; managed 60 staff as PM & Executive Assistant at ADEC srl.
- Time Management: scheduled freelance activities for over 17 years, coordinating up to 150 clients at a time; managed the schedules of all 23 staff as coowner of Corporate English, srl; successfully employ online scheduling tools to significantly streamline client scheduling, cancellation and rescheduling.

### **SOFT SKILLS:**

- Good knowledge of <u>project</u> <u>management processes and</u> <u>procedures</u> gained through MSc program and project team work in ADEC srl, PoliHub and Innovazione Digitale, as well as from managing my freelance business.
- Extremely <u>flexible & adaptable</u>, able to insert myself into various work teams and professional contexts due to my <u>experience</u> <u>working in foreign countries</u> (brief experiences in Spain and Peru as well as Italy) and working with <u>varying roles</u> <u>from diverse sectors</u> on a daily basis for over 17 years.
- <u>Culturally sensitive</u>, have traveled in over 50 countries.
- Highly organized and detailoriented due to the need for record keeping and invoicing that my freelance business requires.
- Myers-Briggs Type Indicator: ENFJ personality
- <u>Belbin Team Roles Preference:</u> Specialist, Implementer, Shaper, Plant, Finisher

# High School English Literature Teacher and Substitute Teacher (all subjects)

2004 - 2006 | Acalanes Union High School District & San Ramon Valley Unied School District | California, USA

# **Education and Training**

### MSc in Project Management - Cum Laude

**University of Liverpool** (EQUIS, AACSB, AMBA accredited) | Liverpool, England 2014 - 2017 | **Management School Dissertation of the Year Award 2017 for** "**Implementing a Bilingual Work Environment in an Italian SME**"

### CDP: Conferences, Courses, Lecture Series, Webinars, Workshops

AIF, APTRAD, ATA, BP, CIOL, Difusión, EF, ITI, Learnlight, MET, PROZ, SDL, Smartcat, The Great Courses Series, University of Liverpool | international 2006 - present | list available upon request

# California State Single Subject Teaching Credential in English and Spanish

Chapman University | Concord, CA, USA | 2004 - 2007

## **Postgraduate Studies**

University of California Berkeley | Berkeley, CA, USA | 2005

# Certificate of Completion in Teaching English as a Foreign Language

i-to-i online school | England | 2002

# **BA** in Theatre Arts and English Literature

**Humboldt State University** | Arcata, CA, USA | 1997 - 2001 | Summa Cum Laude | Omicron Delta Kappa Leadership Association



**COURTNEY KEELING GREENLAW** - <u>www.ckgwords.com</u> Language Services Professional – IT – SP - ENG

Pontypridd, Wales, UK

C.F.: GRN CTN 79M64 Z404B - P. IVA: IT05619700965

| TRANSLATION COURSES                      | 2013-2023: over 130 webinars, conferences & courses in Spanish, Italian and English with Proz.com, Mediterranean Editors & Translators, Aptrad, Trados, AGTraduzioni, SmartCAT, SuccessByRx, ILEA, ITI |            |                             |                          |  |
|--|--|------------|-----------------------------|--------------------------|--|
| AVAILABILITY                             | PART-TIME M-F Evenings & Saturdays (days & times vary)   |            |                             |                          |  |
| NATIVE LANGUAGE                          | USA English (USA & Italian dual citizenship)   |            |                             |                          |  |
| PROFESSIONAL                             | American Translators Association, Mediterranean Editors & Translators, Associazione Italiana Formatori   |            |                             |                          |  |
| ASSOCIATIONS                             | ITI Cymru Wales, Affiliate Member of ITI   |            |                             |                          |  |
|  | LANGUAGE(S)  |            | FEE (IN EUROS)              | AVERAGE DAILY PRODUCTION |  |
| Translation                              | From Italian   | To English | 0.15/source word            | M-F 1800/Sat. 4000       |  |
|  | From Spanish   | To English | 0.15/source word            | M-F 1800/Sat. 4000       |  |
| Transcreation                            | From Italian   | To English | 0.15/source word            | M-F 1800/Sat. 4000       |  |
|  | From Spanish   | To English | 0.15/source word            | M-F 1800/Sat. 4000       |  |
| Bilingual Revision                       | From Italian   | To English | 0.08/source word            | M-F 2000/Sat. 5000       |  |
|  | From Spanish   | To English | 0.08/source word            | M-F 2000/Sat. 5000       |  |
| Monolingual Revision                     | In English   |            | 0.05/source word            | M-F 2500/Sat. 6000       |  |
| Post-editing of Machine Translation      | From Italian   | To English | service not offered         |                          |  |
|  | From Spanish   | To English | service not offered         |                          |  |
| Consecutive Interpreting                 | -  | To English | 200/half day; 450/full day; |                          |  |
|  | From Italian   |            | 50.00/extra hour            |                          |  |
| Subtitling                               | From Italian   | To English | 4.00/video minute with      |                          |  |
|  |  |            | script NO TIMECODING        |                          |  |
|  | From Italian   | To English | 5.50/video minute without   |                          |  |
|  | For an For elich   |            | script NO TIMECODING        |                          |  |
| C  | From English   | To English | 3.50/video minute           |                          |  |
| Subtitling for Hard of<br>Hearing People | From Italian   | To English | 6.00/video minute           |                          |  |
| Transcription                            | In English WITHOUT TIMECODING  |            | 4.00/audio minute           |                          |  |
| Voice over/ Dubbing                      | In English   |            | 0.20/word                   |                          |  |
| Copywriting                              | In English   |            | 35.00/hour                  | M-F 1500/Sat. 5000       |  |
| Linguistic Test                          | In English   |            | 35.00/hour                  |                          |  |
| Timecoding                               | In English   |            | 35.00/file                  |                          |  |
| Localization                             | Into USA English   |            | 0.05/word                   | M-F 2000/Sat. 6000       |  |
| Other services                           | Website design with Weebly or Wordpress  |            | 50.00/ hour                 |                          |  |
| TECHNOLOGY                               | PoliHub website, ckgwords website, Traducispagnolo, Enel intranet, etc.  |            |                             |                          |  |
| MARKETING                                | Furniture, wine, food & fashion (luxury clothing, jewellery, eyewear, shoes) brochures,  |            |                             |                          |  |
|  | magazine articles, blogs, press releases   |            |                             |                          |  |
| LAW                                      | Real estate contracts, employment contracts, insurance & privacy policies  |            |                             |                          |  |
| HEALTH                                   | Transcription of Zumba video, academic program for sports degree at Argentinian university   |            |                             |                          |  |
| TOURISM                                  | TOURISM Hotel, winery, restaurant and agritourism brochures, online shops, social media posts, menus, travel blogs & websites, voice over for luxury vacation home video advertising                   |            |                             |                          |  |
| CO1414FDCF                               | Household appliance, furniture, industrial equipment/machinery & plant installation, use   |            |                             |                          |  |
| COMMERCE                                 | & maintenance manuals, subtitling spots & promo videos for businesses  |            |                             |                          |  |
| ECONOMY /<br>FINANCIAL                   | Financial statements, balance sheets, solicitation of payment, tax declarations/<br>litigation statements  |            |                             |                          |  |
| OTHER(S)                                 | Videogames (transcription), articles about sport & videogames, poetry, fantasy novel trilogy, literary biographies, comic books, science fiction novels, master theses, school                         |            |                             |                          |  |
| (*)                                      | records, birth certificates, travel documents, subtitled documentary film & reality TV show  |            |                             |                          |  |
| TOOLS & VERSIONS USED                    | SDL Trados: 2021   Memsource   Microsoft Bundle   SDL Multiterm 2021   |            |                             |                          |  |
| PAYMENT                                  | Euro, US Dollar or British pound via bank transfer to USA, UK or European bank account   Wise  |            |                             |                          |  |
|  |  |            |                             |                          |  |