

# JORGE PALACIO GUERRA

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## PROFILE

Professional translator with over 8 years in consultancy and technical roles in the language service industry, serving small and large companies, and government organizations. With my logic-oriented approach, I have helped clients to set up and execute translation technology implementations. I am looking for a technical role where I can help clients get the most of their translation technology solutions.

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## WORK EXPERIENCE

2013 – ongoing (Pantoglot, LLC)

### LATAM & CARIBBEAN SALES REPRESENTATIVE

- User administration in TMS (Trados Studio / Trados Live Team)
- User training in TMS (Trados Studio / Trados Live Team)
- Troubleshooting in TMS (Trados / Trados Live Team)
- CRM (Salesforce) administration
- Technical content creation and translation (Eng > Spa)

2012 Grupo Argos (Cement)

### TRANSLATOR – INTERPRETER – TERMINOLOGIST

- Technical content translation (Spa > Eng)
- Interpreting in U.S. company's facilities
- TMS (Trados Studio) administration

## QUALIFICATIONS

2018 - 2020

### MASTER OF INTERNATIONAL BUSINESS

Universidad EAFIT

2007 - 2012

### B. A. TRANSLATION ENGLISH – FRENCH – SPANISH

Universidad de Antioquia

## SKILLS & LANGUAGES

- Certified Trados Studio Trainer
- Salesforce Administration
- WordPress Administration
- Familiarity with XTM and Memsource
- Familiarity with HTML, CSS, and Python
- Spanish (Native)
- English (C1 TOEFL-IBT)
- French (Intermediate)