

Contact

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Top Skills

Community Outreach

Spanish

Research

Languages

German (Elementary)

English (Native or Bilingual)

Spanish (Native or Bilingual)

Certifications

Level 1 Certificate in Coaching
Football

Door Supervision and Conflict
Management Diploma

Laws of the Game

Hernan Soldini

English and Spanish language Tutor at Schülerhilfe
Bremen, Bremen, Germany

Summary

I am passionate about conflict history, global socio-politics and international relations.

I enjoy interacting in multi-cultural settings I also possess a birth given skill to pick languages quite well and quickly.

I can work very well as part of a team and also on my own.

I am looking to embark on a progressive career in my chosen field: Sociology. I am eager to make a difference in society and I am ready to face any coinciding challenges. I have always had an interest in social work: youth progression and rehabilitation and I am keen to be a positive cog in society's workings.

Experience

Schülerhilfe

Tutor

November 2019 - Present

Bremen Area, Germany

Supporting school aged students

Emotion Warenhandels GmbH

Customer Consultant

August 2019 - November 2019 (4 months)

Bremen Area, Germany

Website translation (English to Spanish)

Research

Customer service including incoming calls, outgoing calls and emails

AWO Bremen gGmbH

Table tennis coach for refugee children

April 2019 - May 2019 (2 months)

Bremen Area, Germany

Flyline Tele Sales & Services GmbH (British Airways)

Customer Service Representative

March 2017 - August 2017 (6 months)

Bremen Area, Germany

Inbound calls

Customer assistance

Assistance to Executive Club (BA frequent flyer scheme) members

Work within tight timing rules and quality expectations

Self Employed

English Tutor

April 2015 - November 2015 (8 months)

Bahia Blanca, Argentina

One-to-one English conversation classes. Colloquial and academic level language. Introduction to English/British culture.

Waterstones

Bookseller

November 2014 - December 2014 (2 months)

Customer service

Cash handling

Merchandising

External communications with customers and other branches across the UK

Latin American House

Outreach Officer/Coordinator

June 2013 - September 2013 (4 months)

Administrative tasks as a member of the Outreach Department team (creation of a manual with guidelines to regulate the specific department,

Liaising with volunteer interpreters, a variety of NGOs, Citizens Advice Bureau and Camden Council.

External communications with volunteering candidates and clients.

IKEA Group

Team Member

January 2010 - September 2011 (1 year 9 months)

Building and maintaining showroom furniture as a member of the living room department

Light general maintenance

Administrative tasks reporting use of new items and replacement of old items

Regular interaction with international customers and colleagues

Liaising with IKEA decorators and designers

Grupo Tragsa

Airborne Forest Fire Fighter

July 2006 - July 2006 (1 month)

Physical and use of tools trials

Physical endurance and strength training

Training on the use of specialist tools

Actual experience on fighting a major forest fire

Autosalone Trionfetti

Officer

March 2000 - July 2002 (2 years 5 months)

Administrative tasks (file keeping, keeping control of car registrations and MOTs up to date)

Customer service by email, phone and in person

Out of office tasks going to government agencies to register vehicles and make tax payments.

Patagonika Publicidad

Officer

January 1999 - December 1999 (1 year)

Bahia Blanca, Argentina

Carrying out background and reference checks on prospective employees

Maintenance of database of prospective employees

File keeping

Communicating regularly with prospective clients and customers

Courier delivering e-files

Withdrawals and deposit of cash from and into company bank accounts

Education

University of Westminster

Bachelor's Degree, History and Sociology · (2011 - 2014)

Eduardo Mallea School (EEM 14)

High School, Social Sciences · (1991 - 1998)