SELMA YAVAŞ

TEKEL CD GEZIYOLU SK NO:11/7 KARTAL ISTANBUL GSM :05052126417 E-MAIL : SELMAYAVASARI@GMAIL.COM

WORK EXPERIENCE

2011 - ... Freelancer English-Turkish Translation and Transcription *Main Projects:*

- Web sites, web and mobile applications, games sites
- User manuals of electronic devices
- Contracts, international bank contracts
- Nearly 500,000 words article translations about Health/Life
- E-commerce website product descriptions

2010 - 2011Turk Telekom (TTNET)IstanbulAlternative Channels Sales Specialist

2003 - 2010Turk TelekomIstanbulTelecom Specialist (Corporate Costumer Relations, Retail Customer Relations,
Marketing Departments)Retail Customer Relations,

EDUCATION

2005 - 2009 Yıldız Teknik University, Istanbul MBA, Business Management
1997 - 2001 Ankara University, Ankara Economics

1992 – 1996 Gaziosmanpaşa Anatolian Vocational High School, Ankara *Computer* – *The first year was preparatory class for English.*

COURSES AND CERTIFICATIONS

2011 (16 hours) Turk Telekom A.S *Team Work and Quality Circles*

2009 (15 hours) General Directorate of UNICEF, The EU and The Ministry of Education Preschool Education

Basic Education for Families / Family and Children Education

2008 (12 hours) TSE Personnel and Systems Information Center

Management, Interaction and Improvement Techniques of Processes

2008 (6 hours) TSE Personnel and Systems Information Center Management Information Systems- Conciousness Training

2008 (20 hours) Sinerji Trainers Training

2007 (40 hours) Turk Telekom Ahlatlibel Management of Training Center

Internet Services

2005 (80 hours) Alcatel Teletas Basic Network and DSLAM Training

2004 (120 hours) Turk Telekom Ahlatlibel Management of Training Center

TTNET - Leased Line - TURPAK Customer Services Training

2000 (80 hours) Undersecretary of Treasury Undersecretary of Treasury Information Program

TECHNICAL SKILLS

Microsoft Programmes (Word, Excel, Powerpoint), SDL TRADOS

INTERESTS

Making Puzzles, Writing Blogs (<u>http://puzzletutkusu.blogspot.com</u>), Reading Books, Playing Volleyball