# Szuhánszki Ruben









Summary Self-development is my motivation.

## Skills

| • English                           | • English language skills   |
|-------------------------------------|-----------------------------|
| Creativity Skills                   | • Team Leadership           |
| •                                   |                             |
| • Project Management                | • Logical Thinker           |
| Translation                         | • Interpreting              |
| • SDL Trados                        | Translation Memory          |
| • Simultaneous Interpretation • CRM |                             |
| Microsoft Office                    | • Microsoft Excel           |
| • Server Monitoring                 | Opinion Polling             |
| • Project Planning                  | • Multi-task & Handle High- |
|                                     | volume Workloads            |
| • Strategic Planning                | • Teamwork                  |
| • Management                        | Change Management           |
| Music Creation                      | Music Theory                |
| • Double Bass                       | Bass Guitar                 |
| Orchestral Music                    | Music History               |
| • Blues                             | • Jazz                      |

Experience

### Hewlett-Packard

#### IT Supporter

Server monitoring, assigning tickets etc.

#### Transcom





05 / 2014 - Present

Customer Service Representative

Handling incoming calls, dealing with inquiries, problem management, and customer service.

| BOSCH<br>Invented for life             | Bosch<br>03 / 2013 - 06 / 2013<br>Interpreter/Translator Trainee  |
|--|---|
|  | Translating and creating documents, interpreting at several sessions. Topics: automotive industry, manufacturing, laser-Welding; etc.                 |
|  | National Theater Miskolc<br>05 / 2009 - 06 / 2013<br>Double-bass player<br>Member of the orchestra.   |
| Education >                            | University of Miskolc 2009 - 2013<br>Bachelor's Degree, English Language and Literature,<br>American Studies  |
|  | Specialization in: Legal Translation; 2011-2012: AES<br>Scholarship Interpreter Program; Research in: Legal & Technical<br>interpreting & Translation |
| E G Y E T E M<br>UNIVERSITY OF MISKOLC | Béla Bartók Music Institution2008 - 2012Bachelor's Degree, Classical Music: Double-bassPerformer  |
|  | 2012 - YMSA Young Musicians' Summer Academy - with Zsolt<br>Fejérvári   |
| Interests >                            | Software development, start upping, pitching, marketing techniques, music, higher education, economics, philosophy                                    |
| Languages >                            | <ul><li>English</li><li>French</li><li>Spanish</li></ul>  |