#### JESSICA M HO

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## **Summary**

CAREER OBJECTIVE

Working in a Legal Firm or a Law Court with aspects of Australian Immigration Laws and Practice, or a Court Interpreter on calls and video conferences. KEYS OF SUCCESS: Integrity & Ethics, Strong Teamwork, Great Communication, Continuous Learning and Improvement

## **Highlights**

Knowledge of Australian Immigration Laws and Practice Operate LEAP Legal Software Westlaw and LexisNexis Legal research Preparing an Affidavit Applying and follow-up Legal Aid Applications Prepare Barrister's Brief Barristers-Ring-Around

DX and other correspondence Multi-line switchboard

Daily docket reports

Office management MS Office proficient

Database management

Making appointments with clients

Maintain flies and records

# **Professional Association Memberships**

Australian Institute of Interpreters and Translators (AUSIT)
National Council on Interpreting in Healthcare (NCIHC)
National Association of Judiciary Interpreters and Translators (NAJIT)

# **Education**

#### 2019

## The National Council on Interpreting in Healthcare (NCIHC)

Certificate of Attendance, 'Investigating Dialogue Interpreting Performance' Certificate of Attendance, 'Baby Steps to Note-Taking'

#### 2018

## The National Council on Interpreting in Healthcare (NCIHC)

Certificate of Attendance, 'Remote But Highly Engaged: Training Telephonic and Video Interpreters for Success'

Certificate of Attendance, 'Gloss up Glossaries!: Expanding the Application of Glossaries in Interpreter Training Programs'

Certificate of Attendance, 'Cultural Incompetence: A Fix-It Webinar for Interpreter Trainer'

#### 2015-2019

#### NAATI

Certificate of Attendance, Insight into Interpreting (Theory and Practice)

Workshop

Certificate of Attendance, NAATI Accreditation to Certification

#### PROZ.com

Certificate of Attendance, 2015 Virtual Conference for International Translation Day

Certificate of Attendance, 2016 Virtual Conference for International Translation Day

Certificate of Attendance, 2017 Virtual Conference for International Translation Day

Certificate of Attendance, 2018 Virtual Conference for International Translation Day

Certificate of Attendance, 2019 Virtual Conference for International Translation Day

#### 2015

## **Victoria University**

## **Graduate Certificate in Australian Immigration Laws and Practice**

Subject A: Australian Migration Law and MARA

Subject B: Australia Visa's System

Subject C: Visa Compliance, Cancellation and Review Subject D: Applied Australian Migration Law and Practice

#### 2014

#### **Professional International Education Resources (PIER)**

# **Qualified Education Agent Counsellor: Education Services to Overseas Students**

Subject A - Australian Qualifications Framework (AQF)

Subject B - Regulations & Legislation (REG)

Subject C - Working Effectively (WEF)

Subject D - Ethics (ETH)

#### 2013

## **Victoria University**

## **Advanced Diploma of Legal Practice: Laws and Legal Practice**

Property Law

**Land Contracts** 

Contracts Law

Company Law

Administrative Law

Family Law

Wills and Probate

Torts Law

Criminal Law

Legal Research

**Legal Process** 

#### 1992

## **Victoria University**

## **Bachelor of Arts: Multicultural Studies**

Australian History and Culture Language and Culture Sociology Inter-cultural Studies Computer Studies

## **Experience**

## Northern Metropolitan Institute of TAFE (NMIT)

## Administrator, Invigilator, IELTS Department 11/2008 to 2017

Working as an Administrator and an Invigilator to run IELTS Tests for Academics and General Training Tests at Collingwood Campus and Preston Campus, NMIT.

## **MacGregor Barristers and Solicitors**

## Law Clerk 2/2012 - 12/2012

Maintain File and Records

DX and other correspondence

Manage bookings for Clients and Lawyers

Operate LEAP Legal Software

Legal Aid Application

Preparing an Affidavit

Preparing Barrister's Brief

Barristers-Ring-Around

## **Melbourne Magistrates Court**

## Work Experience 07/2007 to 10/2007 Melbourne, Victoria

Filing and Records Database Management

#### **Victorian School of Languages**

## VCE Vietnamese Language Instructor, 1989 to 2009

Teaching LOTE Vietnamese language, VCE Level

**Co-writer**, chapter titled "Vietnamese Australian Families in Australia" in Families and Cultural Diversity edited by Robyn Hartley, published by Allen & Unwin, 1995.

## References

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Mr John Presser

President, Australian Vietnamese Chamber of Commerce and Industry, 251

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