



LAYLA CORREA MISHRA

www.portuguesetranslator.in

Native Portuguese Linguist

Flat No 205, KGV
Infra Gold County,
Sector A
Kota, 324010

(+91)9660383415

laylamishra@hotmail.com

laylabrito@yahoo.com.br

EXPERIENCE

Hurix Digital, Chennai, India - *Portuguese Project Coordinator*

July 2022

Handling projects, providing translation and meeting the clients.

Tudip Technology, Pune, India — *Portuguese Language Expert*

April/2021 - jun/2022

Handling Google clients from Coursera, Managing all mails and clients query related to Portuguese.

Qwiklabs QA tester,

Replying all Qwiklabs user queries providing English to Portuguese translation, Member of **CSAT**(Customer satisfaction team)

Freelancer, Kota, India — *Portuguese Linguist*

Jan 2016 - Current

Domain:- IT, **Legal**, General. Completed several legal translation projects for LaClasse (Delhi), CHL **General** Translation (Noida), Kalpak Language (Mumbai), Mahatta Media Solutions (Bengaluru), Color Ailes Design LLP (Pune), Collegando (Argentina), Star-DT (Macedonia), Kudos Global, **transcription** (Delhi) and many more.

Metro Rio, Rio de Janeiro — *Customer Operation Manager*

April 2013 - Oct 2016

Ticket Booking, Resolve customer issues and take necessary actions, Revenue Handling and Manage Team

Syndicate of Biologist, Rio de Janeiro — *Administrative assistant*

Jan 2000 - March 2009

Worked as **law** assistant, receive calls from clients, Invoice for Clients, helpdesk.

EDUCATION

UNISUAM BRAZIL, Rio De Janeiro, — *Law Graduate*

Feb 1994 - April 1999

Graduated in **Law**

CEHL Rio de Janeiro, Rio De Janeiro — *Teacher*

Feb 1991 - April 1994

Diploma in Teaching students for High School.

SKILLS

Native Brazilian Portuguese.

Excellent communication skills

Problem-Solving Skills.

Adaptable and flexible

Agility for quick learning

Ability to work well in

team Commitment to

quality Ability to meet

deadlines

EXPERTISE

Brazilian

Portuguese-Complete Portuguese Linguist.

Communication- amazing verbal and written communication skills to convince customers.

Programmes: Word, Excel, Memsources, Trados, Oneforma, Zendesk

LANGUAGES

Brazilian Portuguese, English