

BEN GROSS

1034 Danby Road, Ithaca, NY 14850 | (H) (607) 379-1359 | bgross1@ithaca.edu

Education

Bachelor of Science: Sport Management

2017

Ithaca College - Ithaca, NY.

- Overall GPA 3.8/4.0
- Dean's List Fall 2013-Spring 2016

Work History

Operations/Recruiting Intern

08/2016 to Current

Cornell University Football - Ithaca, NY.

- Facilitate communications with alumni/recruits via events & emails
- Assist with routine, recruiting, practice, and game-day operations
- Serve as a liaison between program and recruits during home games
- Compile databases for scheduling and compliance purposes

Head Tutor

04/2016 to Current

Ithaca College Tutoring Services - Ithaca, NY.

- Promoted from Peer Tutor 2015-2016
- Lead academic peer tutoring sessions for individuals and groups
- Provide customer service on behalf of the tutoring department

Translator/Customer Service Representative

11/2016 to Current

The Translator - Online

- Service clients and coordinate project completion in accordance with client requests
- Follow up with clients after product delivery to ensure customer satisfaction
- Translate researches/textbook chapters in organizational behavior, psychology, and other topics

Senior Facility Monitor

05/2016 to Current

Fitness Center, Ithaca College - Ithaca, NY.

- Promoted from Facility Monitor 2015-2016
- Oversee operations and provide customer service for patrons

Intramurals Official

01/2014 to 05/2015

Ithaca College Intramurals Office - Ithaca, NY.

- Officiated a variety of collegiate intramural games - basketball, soccer, volleyball, and flag football
- Controlled the environment of the match while monitoring the safety and well-being of participants

Camouflage Specialist/Staff Sergeant

11/2009 to 11/2012

I.D.F Israel Defense Forces - Combat Field Intelligence & Reconnaissance Unit - Israel

- Held commanding authority over squadron during operations
- Composed and executed complex camouflage plans for operations
- Navigated team to predesignated location of camouflage post

Programs

- Proficient in Microsoft Office, Access, JumpForward

Languages

- Hebrew - fluent
- Spanish - conversational

Accomplishments

- Phillip J. Butterfield Scholarship 2016 -2017
- L. Hill & A. Newens Scholarship 2013-2017
- Class Marshall - Class of 2017