



Muhammad Isham Nugroho

Senior Fraud Analyst



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SUMMARY

Currently, I am working at Shopee as a Senior Fraud Analyst.

Experienced in using spreadsheet software to conduct data analysis and to create reports, and so does Google Sheets. Proficient English in written and verbal communication, accompanied with excellent critical thinking and problem-solving attitude.

CAREER

2016 - PRESENT

FREELANCE TRANSLATOR

- Translates from Indonesia to English or vice versa
- Utilizes CAT tools (OmegaT) for efficiency

2019 - 2022

Shopee

SENIOR FRAUD ANALYST

- Analyzes data to find fraudulent activities
- Identifies new types of fraud and its patterns
- Takes appropriate action for suspicious buyers, merchants, or third parties

2017-2018

PT. Mustika
Clpta
Kharisma

GENERAL AFFAIRS

- Controls and monitors assets in the project site
- Handles bi-weekly petty cash and makes reports
- Manages documents and reports

EDUCATION

2016

Bachelor of
Arts, Major in
English
Literature

UNIVERSITY OF BRAWIJAYA

- Vice President, 2015-2016, Lensa Fokus
- Event Coordinator, 2016, International Conference on Language, Literary, and Cultural Studies

2013

High School

KRIDA NUSANTARA

- Member, 2010-2013, GKN Marching Band
- Member, 2011, Krida National Science Competition Group

SKILLS

- Microsoft Excel, Word, PowerPoint
- WPS Office
- Google Sheets
- SQL
- English, Indonesia
- OmegaT