Miss Maisoon Sobhy

♣ Personal info



Date of birth: 08/10/1996

Web: https://www.linkedin.com/in/maisoon-sobhy-

b31010120

Nationality: Egyptian

Address: Ali youssef, 5b, cairo 11865, Egypt

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Profile

- Processing exchanges, refunds, schedule changes and name corrections.
- · Prioritizing work to meet deadlines.
- Assisted project engineer in engineering component sourcing and procurement.

Work experience

Vodafone 6th October

ne Senior agent

10/2017 - present

- October egypt
- Coordinate administrative and managerial tasks.
- Order tracking, data entry and excel management.
- Assessing needs of customers, accordingly suggesting products and services.

Centro cairo egypt

tele-marketing closer agent

05/2017 - 10/2017

- Contact existing customers via phone call to provide more information about new services and up sell products.
 - Learn how to close sales via phone call.
 - Responsible for sharing the insurance with customers through the telecommunication.

Not Courses Cairo Egypt

English Teacher

01/2017 - 05/2017

- Evaluate and grade students' class work, assignments and papers.
- Evaluated students on major English-language skills and critical-thinking ability.
- Responsible for providing high quality English language instruction for students of disparate language proficiency levels.

Education

Helwan Cairo Egypt **Mechanical Power Engineering**

08/2014 - present



Languages

Microsoft Office programs

English

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Spanish

Word, Excel, PowerPoint

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operating systems

Computer Languages: C++

Windows, Linux