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ABOUT ME

Highly analytical candidate seeking a position as an Internet Researcher in which to use acquired skills and knowledge of internet sites search engines HTMLs blogs and other internet applications

ABDELHAFID BOUKHOULDA

FORMATION

University of Engineering Djillali Liabes –
Master Degree in Civil Engineering
Roads/ Bridges/ High ways/ Airports

University of Engineering Djillali Liabes –
Bachelor's Degree in Civil Engineering
Quantity surveying/ Accountancy

High School D.F – *Technical Mathematics*
Mathes/ Industrial Electricity/ Automatism

AQ shopmetrics Denmark

Customer service training

Call center, presentation of luxury brand
After sales project:

Outbound calls, calling customers after
purchasing products, and getting feedback
from customers.

Demonstrate product and recommending
more products to customers.

PROFESSIONAL EXPERIENCE

Upwork/Freelancer websites

Professional translator/ Internet researcher 2016-2019

Study customer information and demographics in relation to purchases made to
formulate suggestions for marketing and further research.

Perform research on other companies and their services prices employees features
etc. and make comparisons to be used to better products and services.

Prepare documents charts and graphs to be presented to concerned parties

Concertare Beratungs- und Dienstleistungsgesellschaft mbH

Mystery Shopper Denmark 2016-2019

Search for information regarding what customers want compared to what we offer.
Evaluate customer service with detailed online report.

Interact with Company Employees, providing feedback.

Wrote surveys and questionnaires to assess customer satisfaction and suggestions.

Societa Italiana per condotte d'acqua spa

Quantity surveyor (Railway/Roads/Bridge)

2015-2016

The realization of the new TGV line Oran – Tlemcen Algeria

Preparing tender and contract documents, including bills of quantities. Preparation of Payment Invoice and certification.

Estimates tenure of the project, modifying structures.

Supervising, ensuring projects run smoothly within budget.

Astaldi S.p.a

Quantity surveyor (Railway/Roads/Bridge)

2014-2015

The realization of the new LGV line Saida - Moulay Slissen Algeria

Plan and design structures, using design software and drawing tools.

Estimate quantities and cost of materials, equipment.

Analyzing survey reports, maps, drawings, blueprints, aerial photography, and other topographical or geologic data to plan projects.

Accounting for advancement of earthworks and drainage.

Core Qualifications

Great analysis skills when researching data.

Ability to apply findings in a way that will be beneficial to the company.

Excellent computer skills needed for preparing reports graphs and other documents.

Exceptional communication and eloquent in speech and writing.

Sound knowledge and understanding of statistics and its applications.

Great at working under pressure and meeting deadlines.

COMPETENCIES

Autocad

Civil3D

Office 2017

Customer service

Marketing

Cova10, MsProject

HOBBIES

Hiking

Swimming

Carpentry

LANGUES

Arabic

Anglais

French

Danish

SKILLS

Strong communication and interpersonal, the sense of responsibility, excellent knowledge of design and visualizations software.

Multicultural aspects of working in the EU environment.