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Lottorp- Sweden

Website

# **Professional Summary**

Experienced Customer Support agent with a demonstrated history of working in the information services industry. Skilled in Sales, Communication, Database management, and Small Business/Financial Management. Strong business development professional with a Master's degree focused in Law from Université de Lomé, looking for opportunities to make a difference. Proactive and caring with many years of experience combined with communication strengths and good observational skills.

# **Work Experience**

#### **English/French Tutor**

Self-employed Freelancer Jan / 2019 - Ongoing Remote

Apply various instructional approaches, including experiential learning, self-assessment, use of audio materials and visuals to

increase retention and understanding.

Teach students aged 7 to 40 in person and online up to 35 hours per week .

Develop students' abilities in reading, speaking and listening

through targeted practice and revision.

Organize themed lessons that highlighted various Frenchspeaking countries to facilitate cultural awareness in students.

#### **CRM** operator

Insurance Supermarket Inc. Sep / 2020 - May / 2021 Canada, Remote work

Devised creative strategies for highlighting goods and promoting specific attributes.

Developed marketing plans to support department strategies thus contributing to the company experiencing over 80% in less than a year.

Evaluated campaign performance to optimize return on investment.

## **Education**

#### Master of Laws, Business Law

Université De Lomé May / 2020 - May / 2022 Lomé-Togo

I can comfortably and successfully handle the translation of legal materials from English to French and vice versa.

## **Skills**

Ability to translate/interprete a variety of subjects from English to French and vice versa.

## **Achievements**

Best Committed Member of the Translation Team of Believers' Loveworld Togo and Recognition Award as a member of the Translations Network International Ukraine

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