

To Whomsoever It May Concern

Respected Sir/ Madam.

Since interacting and socializing with people has always been my passion, customer services and hospitality are an idea field wherein I can fulfill and along with it grasp the required knowledge which I would require to overcome any hurdle that comes my way and succeed to the best of my capabilities.

I worked for Oman Air as a customer service agent, since Dec 2005 till day. Where I had certificates and experience in the customer service and hospitality field.

Before going Oman Air I had English and business study at college of technology in Muscat from Sep 2004 – Apr 2005, I had opportunity to represent Oman Air before my graduations from the college.

Trust you will give me an opportunity to be of service to you. Should you have any questions, you can contact me on GSM Number (0096899807898) or via email (Abdullah.n@gmx.ch).

Thank you for your time and consideration.

Best Regards,

Abdullah Ramadhan

Abdullah Ramadhan CV.

CURRICULUM VITAE

PERSONAL DETAILS



Name *Abdullah Ramadhan Mustahil Bait Nasib*

Present Address *Muscat - ALSEEB*
Post code 473
Sultanate Of Oman
Tel : +96899807898

Date of Birth : *17th Sep, 1982*

Married Status : *Single*

Nationality : *Omani*

e-mail Address : [*abdullah.n@gmx.ch*](mailto:abdullah.n@gmx.ch)

Abdullah Ramadhan CV.

***Passport
Details***

Passport No. : 01719650

Date of Issue : 08th April, 2006

Date of Expiry : 07th April, 2016

Place of Issue : Muscat

HOLDING VALID OMANI DRIVING LICENSE EXPIRING 12/06/2012

QUALIFICATIONS

Academic : Passed Senior Secondary School in the year 2003-2004 from Mosa Ibn alnasir high school. With 83% total marks.

: have English and business study from 2004-2005 in higher college of technology in Muscat.

: courses in aviations ground handling for IATA, plus curses in customer service for Oman air and Qatar airways (five start on ground) in addition for dangerous goods regulations, first aid certificate and visas and passport verifications course .

: Post graduate Diploma study in International hospitality, from Aug 2010 – Dec 2011 (Hotel and Tourism Management Institute, Luzern – Switzerland).

Computer Languages Known

: Microsoft Word, XP Professionals, Excel, e-mail, Outlook Express, Internet, & Microsoft PowerPoint.

Languages Known (speak, read, write)

: Arabic, English, German.

Hobbies

: Football, swimming, bowling, reading, interacting with traveling and meeting new people & exploring new places.

***Positive
Attributes***

: a) *Optimistic.* d) *Eager to learn more.*
b) *Ability to work in groups.* e) *Smart working nature.*
c) *Professional & positive attitude.* f) *Love interacting and socializing.*

Objective

: *To find a challenging position as a marketing executive to meet my competencies, skills education and experience as well as to overcome hurdles and to succeed to the best of my abilities.*

***Work
Experience***

Three month internship as a Service Trainee (Thi Lotus) Grand National Hotel - Switzerland, Luzern

Working for Etihad Airways, as a Operation Customer Service Supervisor (Abu Dhabi International Airport) since April 2012 tell present.

Working for Oman aviation. (Oman Air) since Dec2005 tell present day, as customer service agent.

Referees

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