

# ABDUL JURMUT

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## SUMMARY

Versatile English/Arabic translator and consecutive interpreter. Licensed medical interpreter. Customer service and service coordination experience. Fast learner.

## EXPERIENCE

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|--------------------|--|
| 04/2018 to Current | Part-Time Over-the-Phone Medical Interpreter<br>Transglobal  |
| 12/2013 to 03/2018 | Over-the-Phone Interpreter<br>Languageline Solution<br>Worked on phonic interpretation assignments from different places: hospitals, all types of insurance companies, DHHS, courts, prisons, 911, banks, airports, FEMA and police stations both local and abroad. I gained customer service experience because I worked through a special system where I was in charge of answering and transferring calls and entering client's data.   |
| 10/2013 to 12/2013 | Over-the-Phone Interpreter<br>Pacific Interpreters<br>Phonic interpreter. Assignments were mainly medical.   |
| 07/2013 to Current | On-Call Translator/Interpreter<br>Speak Easy Languages<br>On-Call Translator/Interpreter   |
| 06/2013 to Current | On-Call Interpreter<br>Executive Language Services<br>On-Call Interpreter  |
| 05/2013 to Current | On-Call Translator<br>7C Lingo<br>On-Call Translator   |
| 04/2010 to 03/2012 | Sales Floor Team Member/Logistics<br>Target  |
| 06/2007 to Current | Freelance Translator<br>Proz.com   |
| 05/2005 to 06/2006 | Assistant Program Officer of the Political Party Dept.<br>The International Republican Institute<br>The International Republican Institute, or IRI, is an American NGO whose task is advancing democracy around the world. As a translator, interpreter and service coordinator I: monitored Iraqi media outlets/newspapers and translated into English news-worthy materials for the IRI staff, translated political party training materials about elections and elections monitoring, translated several polls and focus groups conducted to gauge the public opinion of the Iraqi people and coordinated travel and logistics for political seminars in Iraq and abroad. |

01/2005 to 03/2005      US Army Translator  
Titan  
Worked as a translator for the Media Support Annex of the 1st Cavalry based in Baghdad's Airport. My job was to monitor Iraqi newspapers and select certain news/articles to translate for the Annex.

## EDUCATION AND TRAINING

2013                      Modern Language Translation Certificate  
Marygrove College — Michigan, USA  
Certificate pending for personal reasons.

2013                      Bridging the Gap Medical Interpreter License  
The Cross Cultural Health Program — Michigan, USA

2004                      Bachelor of Arts  
College of Arts: English Language & Literature — Baghdad, Iraq

## HONORS

Letter of Appreciation from the 1st Cavalry of the US Army for my work as a translator. Professional Interpreter Certificate from Languageline Solutions for completing 2000 hours of over-the-phone interpretation in diverse industries.