



Thomas Kialiou

Community Manager, M.A. Social Sciences

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Passionate about comprehending the meaning of social and political "normalities", rules and changes. Diligent personality, willing and skillful to learn, unlearn and relearn.

WORK EXPERIENCE

Community Manager for Albanian Market Competence Call Center Essen GmbH, Essen (Germany)

03/2018 – Present *Essen, NordRhein -Westfalen*

Back office community manager. Screen and review social media content. Research, prevent and solve challenges. Policy analysing and implementation.

Subject- Matter Expert (since 05.2019)

- Team assistant. Development of training materials. Matter interpretation.

SKILLS

Straightforward and adaptive Communicative

Learn, unlearn, relearn Simplifying

Public speaking Analytical thinker

Content analysing Intercultural

Relationship building Team player

Instructing abilities Painter

EDUCATION

Master Program "Roads to Democracy" University of Siegen

09/2014 – Present *Siegen*

Courses

- Democracy and Theory. Methods and Theory of Social science and History. World history, society and politics. -The Welfare State. International Law, World economy-society-culture.
- Master Thesis: Political Culture and Democratisation process- Case Study: Albania

ACHIEVEMENTS

Paper Publication (2010)

"Investigating identities in the region of Florina, the interplay between individual and collective". Vol :INNOCENT ANTHROPOLOGISTS SUSPICIOUS STUDENTS, Teaching anthropology to those who "do not need it", Publishing House KRITIKH, 2010.

LANGUAGES

Greek native speaker
Native or Bilingual Proficiency

Albanian native speaker
Native or Bilingual Proficiency

English
Full Professional Proficiency

German B1
Professional Working Proficiency

INTERESTS

Political Theory Political Economy Philosophy

Cultural theories History Politics

Data analysis Social Media New technologies

Art Volleyball

Bachelor in Balkan Studies University of Western Macedonia, Florina Greece

09/2008 – 11/2012 *Florina, Greece*

Courses

- Expert in Balkan countries. Multidimensional field of studies (Anthropology, Philosophy, Politics, Economics, International (public) Law, International Organisations, History, Human Rights, IR, Business Management and Marketing, Data Analysis, Informatics)