

# Diana Ilies



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Looking for:

**Full time** and **Part time** jobs

## Summary

I'm Diana Ilies and I'm passionate about customer care and best work results delivery! I'm energetic and positive, hardworking and flexible. I enjoy my time helping others and seeing them happy with my work is my goal! I speak Italian and Romanian native level and English advance level ( almost native level. I'm also currently studying Korean. Moreover, I have 12 years experience in Hospitality and I graduated in Animation with a Bachelor (HONS) 2.1 Degree at the University of the Arts London.

## Languages:

**Italian - Native**

**Romanian - Native**

**English - Fluent**

**French - Intermediate**

## Work Experience

### Freelancer

2D Animator Editor and Illustrator

*Jul 2019 - Mar 2020, 7 months*

Character Design

Character Animation

Video Compositing and Editing

Abstract illustrations and background design

### Heliot Steakhouse Hippodrome

Waiter / Waitress

*Dec 2018 - Apr 2019, 4 months*

Check with customers to ensure that they are enjoying themselves and take action to correct any problems.

Explain how various food and drink menu items are prepared, describing ingredients and preparation methods.

Greet customers and understand what each customer wants or needs.

Write customers' food and drink orders on order slips, memorize orders, and enter orders into computer systems.

### English Teacher Volunteer in South Korea

English Teacher Volunteer

*Aug 2018 - Dec 2018, 3 months*

Engaging students into English conversations following specific topics and correcting their grammar and pronunciation where needed

Engaging students in game activities helping them to enrich their knowledge in both English Vocabulary and Grammar

and enter orders into computer systems.

### **Soho House**

Waiter / Waitress

*May 2016 - Jan 2018, 1 year 7 months*

Check with customers to ensure that they are enjoying themselves and take action to correct any problems.

Explain how various food and drink menu items are prepared, describing ingredients and preparation methods.

Greet customers and understand what each customer wants or needs.

Write customers' food and drink orders on order slips, memorize orders, and enter orders into computer systems.

### **Hix Oyster and Chop House**

Waiter / Waitress

*Sep 2014 - Apr 2016, 1 year 7 months*

Check with customers to ensure that they are enjoying themselves and take action to correct any problems.

Explain how various food and drink menu items are prepared, describing ingredients and preparation methods.

Greet customers and understand what each customer wants or needs.

Write customers' food and drink orders on order slips, memorize orders, and enter orders into computer systems.

### **DOM Hotel in Rome Italy**

Waiter / Waitress

*Aug 2013 - Apr 2014, 8 months*

Check with customers to ensure that they are enjoying themselves and take action to correct any problems.

Greet customers and understand what each customer wants or needs.

Present menus to customers and answer questions about menu items, making recommendations upon request.

Serve food and drink to customers, and prepare or serve specialty dishes at tables as required.

### **Bar Parenti Pasticceria**

Barista

*Feb 2010 - Jul 2010, 5 months*

Clean or sanitize work areas, utensils, or equipment.

Prepare or serve hot or cold beverages, such as coffee, espresso drinks, blended coffees, or teas.

Prepare or serve menu items, such as sandwiches or salads.

### **Vagabond Wines**

Wine Advisor

*Jul 2019 - Mar 2020, 7 months*

WSET wine retail

Customer service

# Education

**Undergraduate (Bachelors)**

University of the Arts London