

Jose Eduardo Delgado

Skills:

COMPUTING

Experienced in Mac and Windows Operating Systems

Quick learner of computer systems and applications

Microsoft Office

Social Media including Facebook Management

LANGUAGES

English: Native

Spanish: Native

Korean: TOPIK Level 4

WORKING ENVIRONMENT

Ability to work under pressure while under a time limit, either in a group or individually. Planning, implementing, and motivating to achieve results

Contact Info:

TELEPHONE NUMBER:

+81 10-3308-2287 KR

+1 323-545-4945 US

SKYPE: frozae

ADDRESS:

Gyeonggi-do, Yongin-si,
Sanghyeon-dong 1133-1
Room 901

EMAIL:

j.e.delgado@sbcglobal.net

NATIONALITY:

USA

DOB:

1987/03/22

WORK EXPERIENCE

Webzen Inc (웹젠)

Social Media Marketing & Localization

Seongnam, KR

Feb 2018 – Current

- Maintaining vibrant and clean Facebook community with over 120k followers
- Create and implement marketing strategy plans for Facebook promotion and management
- Updating and maintaining daily and weekly records of budget spent on boosting
- Monthly reports detailing overall performance of Facebook page, including results and insights
- Create advertisement material to be used on social networking sites
- Provide localization support in both English and Spanish for major title releases on global market
- Create PR content and proofreading support for articles published on major gaming websites
- Translation and proofreading support from Korean to English and English to Spanish

SSET English Town (SSET 잉글리쉬타운)

English Teacher

Seoul, KR

June 2016 – Nov 2017

- Worked closely with students from Elementary to Middle School
- Taught various subjects, ranging from Phonics to Grammar, Literature, and Listening
- Adjusted curriculum based on the students' needs
- Wrote reviews on every student to record their progress after midterm examinations and finals

Marie Story (국제교류문화진흥원)

History Teaching Assistant

Seoul, KR

Jan 2015 – June 2016

- Worked closely with students from Elementary to Middle School
- Assisted supervising students at various museums throughout Seoul as well as in class
- Helped explain Korean history ranging from ancient to modern as well as World History
- Wrote reviews on every student after class to record their progress

Verizon Wireless

Customer Service/ Retail Sales Representative

Montebello, CA

Jan 2011 – June 2013

- Worked towards meeting quota in a sales/commission-driven environment
- Assisted customers in obtaining solutions to questions and/or concerns in both English and Spanish
- Performed monthly inventory physicals as well as weekly merchandising to assure in-store stock
- Learned new operating systems and assisted other co-workers in learning including POS system
- Maintained up-to-date information on new products and services offered

Walt Disney Company

Attractions Operator/ College Program Intern

Anaheim, CA

Jan 2008 – Nov 2009

- Interacted with 800+ guests every hour with 96% guest satisfaction in both English and Spanish
- Demonstrated excellent guest interaction skills in high volume groups
- Operated attraction while maintaining guest satisfaction in mind
- Assisted in training/updating new and existing employees on new procedures
- Worked along-side managers to ensure overall efficiency and safety

EDUCATION

Yonsei University

Korean Studies MA
Korean Politics and Economy

Seoul, Korea

June 2015

University of California-Riverside

History Administrative Studies BA
Ancient History and Marketing; Minor: Political Science

Riverside, CA

August 2010

ADDITIONAL EDUCATION

Sogang University

Korean Language Courses – Level 4

Seoul, Korea

Sept 2015 – June 2016