## Saadat Usmani

Ashburn, VA 20147

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## PROFESSIONAL SUMMARY

Experienced interpretation and translation professional with over 3 years of experience in medical interpretation and translation. Proven track record of increasing subject-matter expertise and providing expert interpretation and translation services. Skilled in situational and patient needs analysis with strong time management and communication skills.

## **Key Skills**

- Fluency in English, Urdu, Punjabi, Farsi, Dari, Pushto
- Knowledge of medical terminology and procedures
- Excellent verbal and written communication skills
- Ability to interpret accurately and impartially
- Strong interpersonal skills and ability to establish rapport with patients and healthcare providers
- Understanding of cultural differences and sensitivities
- Proficiency in Microsoft Office Suite and other relevant software

#### PROFESSIONAL EXPERIENCE

## **Medical Interpreter**

Liberty Languages

08/19/2019 - To Date

- Interpret for patients with limited English proficiency, including Farsi-speaking and other non-English-speaking patients
- Facilitate communication between healthcare providers and patients, ensuring accurate and clear information is exchanged
- Maintain patient confidentiality and adhere to professional ethics and standards

#### **Tutor**

## **Tutor.com** (**Independent Contractor**)

02/10/2023 - To Date

- Guide students on how to improve the quality of their essays and research articles
- Checking each copy for grammar and punctuation
- Providing feedback to students for grammar, punctuation, style (APA, MLA, Chicago), and consistency
- Using Tutor.com whiteboard for teaching students

## **Copy Editor (Intern)**

12/04/2020 - 04/04/2021

## Musee Magazine, Online

A dynamic, print and digital biennial, and interactive website dedicated to featuring works by emerging and established artists.

- Ensured that all copies followed the AP Style Manual by editing and proofreading them meticulously
- Checked each copy for grammar and punctuation to maintain a high standard of quality
- Provided authors with constructive feedback for improving their work, specifically related to grammar, punctuation, style, and consistency
- Conducted thorough line-by-line editing to ensure clarity and accuracy of content
- Coordinated with other editors to ensure consistency across all pieces
- Utilized MS Word and Google Docs for efficient editing and proofreading
- Actively participated in editorial meetings, sharing ideas and strategies to enhance the magazine's overall quality.

## **Team Lead Correspondence Unit**

06/26/2016 - 03/19/2019

## U.S. Embassy, Pakistan, Islamabad

# **Leadership and Management:**

 Supervised and managed a team of five writers and editors, providing guidance, direction, and oversight for their work

- Developed, updated, and maintained editorial guidelines to ensure consistency and quality across all
  materials
- Managed workflows to ensure timely and accurate delivery of high-quality products

## **Editorial Responsibilities:**

- Served as lead editor, reviewing and editing various print and digital materials such as templates, scripts, presentations, and letters
- Ensured all material conformed to the organization's and unit's standards for style, content, and format
- Led the customization and editing of consular section correspondence templates in line with the U.S. Consular Affairs' style guide
- Standardized correspondence language to correspond with U.S. congresspersons, senators, attorneys, and the general public

## **Technical and Communication:**

- Introduced a new Correspondence Tracking System in the consular section, resulting in a reduction of junk emails from 200 a day to 0 emails
- Developed and managed workflow charts, organizational charts, and standard operating procedures for consular section correspondence
- Generated published media reports on U.S. consular affairs in Pakistan as reported in Pakistani and U.S. print media
- Received hands-on training in Content Management Systems (WordPress and SharePoint)
- Coordinated with the Public Affairs Section of the U.S. Embassy to update information on the consular section public website and SharePoint site
- Trained junior staff on Content Management Systems as used in the consular section
- Served as liaison for standardizing visa and U.S. citizens-related correspondence at U.S. consulates in three locations (Islamabad, Lahore, and Karachi)
- Used MS Excel to graphically present monthly and annual analytics for immigrant and nonimmigrant visas issued by the U.S. Embassy as advised by the Deputy Consul General.

#### **EDUCATION**

## **Doctor of Philosophy in English**

01/31/2016 - 02/15/2023

Islamic International University, Islamabad, Pakistan

A highly reputed university dedicated to harmonious development of individuals and society and reconstruction of human thought

LLM in US Law 04/10/2022 – 08/31/2023

# George Mason University, Antonin Law College, Alexandria, VA

A public, comprehensive, research university producing the leaders of bench, bar, business, government, education and scholarship in service of the public good

## **Master's in Project Management**

05/10/2021 - 06/11/2023

DeVry University, Naperville, IL

A reputable university committed to foster student learning through high-quality, career oriented education.

## Master's in Linguistics and Literature

01/10/2012 - 11/14/2014

Air University, Islamabad, Pakistan

A highly reputed university in Pakistan, with robust linguistics and literature program, and home of Pakistan's first National Corpus of English.