

CATALINA AQUISTAPACE

BACHELOR DEGREE OF TOURISM &
HOSPITALITY

EXPERIENCE

ITC SOLUCIONES S.A
Manager of Coffee Shop

2018 - Present

- Assists human resources with hiring and training
- Helped with inventory management
- Handles internal operations to improve the quality of service
- Performs internal auditing for backroom stock

ANDESMAR
Intership

July-October 2018

- Answered phones and provided customer service with the highest level of professionalism
- Actively listened to customer issues to resolve problems and deliver rewarding customer experience
- Provided general office duties including fax, email, copying, and answering phone
- Assisted customers by ensuring that they had the necessary essentials to make their trip an enjoyable one.

LOS FUEGUITOS
Kitchen Assistant

2016 - 2017


- Assisted with kitchen cleaning in accordance with safety standards
- Delivered food to lunch locations
- Facilitated organizing of the storeroom.
- Follow food preparation and presentation standards and all safety procedures in the kitchen.

EVENTS

- "Youth Olympic Games 2018", Buenos Aires
- "Ruta de los Espumantes", Hotel Esplendor
- "Interwine 7ma edición", Hotel Intercontinental
- "Wine Fair", Winery Los Toneles



CONTACT

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EDUCATION

FEB 2019 - PRESENT
European University for Tourism
Master in Business &
Administration

2017 - 2019
University Islas Malvinas
Degree in Tourism & Hospitality

NOV 2019
Red Cross Mendoza
Course of First Aid

AGT - DEC 2018
Institute of Arrayanes
Course of Bartender

JAN - MAR 2017
Institute EF New Zealand
Course of English

PERSONALITY HIGHLIGHTS

- Cheerful disposition
- Neat and well-organized
- Motivated by problem solving
- Works well with deadlines
- Collaborative and efficient

LANGUAGES

- Spanish (Native)
- English (Advance)
- Italian (Intermediate)
- Russian (Basic)
- French (Basic)
- Korean (Basic)
- Portuguese (Basic)