

Christopher Davante Hall

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Education

University of Virginia: BA History College of Arts and Sciences

Exp. Graduation: 2017

J. Sargeant Reynolds Community College: AS Mathematics

2013- 2015

Dean's List: 2014-2015

Final GPA: 3.588

J. Sargeant Reynolds Community College (Richmond, VA)

August 2013 – December 2015

Technology Support

- Provide technology support for instructors in over 300 classrooms
- Set up PCs, laptops, cameras, and microphones for instructors at events
- Create, Manage, and Share files on Microsoft Word, Excel, and PowerPoint
- Install and Update Mac Operating Systems Yosemite, Snow Leopard, Mavericks, and Mountain Lion on Mac computers for campus
- Prepare computers, wiring, and cameras for video conferencing and Webinars
- Use FaceTime to solve technical issues
- Utilize Crestron pad to control cameras and data projectors
- Provide technology support for campus's Microsoft and Apple hardware
- Troubleshooting errors such as blank screens and suddenly shutting down
- Connect all Mac computers on iCloud to share files
- Collaborate with other team members from technology support department

J. Sargeant Reynolds Community College Bookstore (Richmond, VA)

June 2013 -January 2016

Sales Associate

- Setup cash register for connection to database
- Review and search database for financial aid to purchase books
- Review and ship online orders for students
- Assist students with the online and in-store ordering processes
- Inform customers with information on Microsoft and Apple product

Ex: MacBook Airs, MacBook Pros and iPads

Community Church Leesburg, Virginia

2009 - 2011

- Responsible for computers and equipment for youth ministries and events
- Manage audio tracks on soundboard and computer for band, choir, and solo performances
- Resolve software issues such as application crashes and error messages
- Install antivirus software such as Norton AntiVirus and Windows Defender on computers

Skills

Spanish (Speak, Write, and Read): Fluent

Russian (Speak, Write, and Read): Basic

Portuguese (Speak, Write, and Read): Fluent

Java: Intermediate programming knowledge

Linux: Basic understanding and use of **Arch Linux** and **Ubuntu** **Ruby, C++, & HTML:** Basic knowledge

Knowledge and Personal Experience with **Mac OSX and Windows** Operating Systems

Extracurricular Activities

Chess Club

Phi Theta Kappa Honor Society