

Mikhail Lyubimov

Digital Transformation Evangelist
Program Manager and IA Expert

UK Exceptional Talent Tier 1 Visa Holder
Immediately Available

Contacts

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Top Facts:

Last year's acting as Practice Manager
and IT Project/Operation Manager in
various enterprises
15+ years in full circle programs/projects
management with deep understanding of
the SDLC
10+ years in CRM Implementation
15+ years in Intelligent Automation
Business: BPM/RPA/IA/AI/ML
15+ years in Account Management
10+ years in business development, pre-
sale and sale activities.
Founder of 8 COE/Practices
Contributed to 100+ projects

Top Skills

COE/Practice Foundation
Digital Transformation
Cloud Transformation/AWS
SaaS, PaaS, IaaS
Account Management
Project/Delivery Management
Business Development
Entrepreneurial

Certifications

Appian Designer
Appian Analyst
Pega Certified DCO Architect
ICAgile Certified Professional (ICP)
Luxoft HPC 3.0 Master

Honors-Awards

The Most Valuable Player of Luxoft TDM
Community

Languages

English (Full Professional)
Russian (Native or Bilingual)
Ukrainian (Intermediate)
Hungarian (Elementary)
Spanish (Elementary)

Membership

ABPM Russian Chapter

Volunteer Experience

Russian Educational and Cultural
Foundation in Hungary

Experience

2020.04 - Present	Program Manager and Intelligent Automation Expert Self-Employed , London, United Kingdom
	<ul style="list-style-type: none">• Program and Delivery Management• Intelligent Automation (AI, BPM, RPA, ML, NLP, IoT)• CRM Implementation• Digital Transformation and Process Management/Reengineering• Cloud Transformation/AWS• FinTech Scale-up• SaaS, PaaS, IaaS• IT Operation and Management
2018.05 - 2020.04	Managing Principal, Intelligent Automation Practice, Business Consulting EPAM Systems , Budapest, Hungary
	Intelligent Automation (BPM, RPA, AI) Practice/COE Management: <ul style="list-style-type: none">• Consulting and Project/Delivery Management• Business Development• Operations, Resource and People Management• Partnership Alliances Management and Marketing• Foundation and co-management Intelligent Automation - BPM/RPA COE for leading low-cost airlines operating in Central and Eastern Europe• Foundation and management Intelligent Automation - BPM COE for Tier #1 international health and beauty retailer• 2 IA Projects for Tier 1 Swiss Bank:<ul style="list-style-type: none">○ Wealth Management: Private & Corporate○ CRM: Sales Automation Powering with Artificial Intelligence
2017.01 - 2018.05	BPM/RPA Practice Director Excelian Luxoft Financial Services, London, United Kingdom
	Global BPM/RPA Practice/COE Management: <ul style="list-style-type: none">• Consulting and Project/Delivery Management• Business Development• Operations, Resource and People Management• Partnership Alliances Management and Marketing• Account Management for Strategic Accounts
2013.10 - 2018.05	BPM/RPA Practice Director Luxoft , Moscow, Russian Federation
	Foundation and Management of Luxoft Global BPM/RPA Practice/COE: <ul style="list-style-type: none">• Consulting and Project/Delivery Management• Business Development• Operations, Resource and People Management• Partnership Alliances Management and Marketing• Account Management for Strategic Accounts• Analyst and advisor community (Gartner/Forester) Ambassador• Internal projects audit through the verticals and technologies• Huge CRM/BPM Project for Tier 1 Russian Universal Bank• Foundation of Intelligent Automation – Pega BPM COE for Tier #1 Investment Bank
2012.01 - 2013.10	Pega Practice Leader Pegasystems , Moscow, Russian Federation
	Foundation and Management of CIS Pega Practice/COE: <ul style="list-style-type: none">• Consulting and Project/Delivery Management• Operations, Resource and People Management• Professional Service, Consulting and Delivery Management: BPM/CRM Projects• Account Management for Strategic Accounts• Business Development• CIS Partnership Alliances Creation and Management• Clients and partners enablement• Foundation of Intelligent Automation – Pega BPM COE for #1 Commercial Bank in Russia
2010.05 - 2012.01	Senior Project Manager Teradata , Moscow, Russian Federation
	<ul style="list-style-type: none">• Consulting and Project/Delivery Management• DWH, BI, CRM Projects• Clients and partners enablement• Foundation of ETL Automation COE for one of Russia's leading food retail chains

2007.01 - 2010.05	Head of FLEXCUBE Implementation Department Jet Infosystems , Moscow, Russian Federation <hr/> Foundation and Management of FLEXCUBE Business Unit/COE: <ul style="list-style-type: none"> • Consulting and Project/Delivery Management • Operations, Resource and People Management • Account Management for Strategic Accounts • Business Development • Venders Management • Clients and partners enablement
2004.09 - 2007.01	Project Manager Home Credit and Finance Bank , Moscow, Russian Federation <hr/> <ul style="list-style-type: none"> • Project/Delivery Management • Operations, Resource and People Management • Tender Organization and Suppliers management <hr/> Foundation and Management of FLEXCUBE and CSS parameterization group/COE. Administration and Support of Bank information systems: QUORUM, HOMER, FLEXCUBE, Client-Bank
2003.08 - 2004.08	Leading IT Specialist Dialog-Optim Bank , Moscow, Russian Federation <hr/> Two Moscow Branches IT Management: <ul style="list-style-type: none"> • Manage of IT specialists group created for two Moscow branches • Manage All IT related activities for two Moscow branches • Portfolio Project Management • Tendering for equipment purchasing
2002.10 - 2003.07	Application Developer Petrocom-Honeywell , Moscow, Russian Federation <hr/> <ul style="list-style-type: none"> • Application Development and Web design • Support of end-user systems • Preparation documentation for software, design of software interface • Participation in international exhibitions and seminars • Software localization and documentation translations (eng-rus, rus-eng)
1999.09 - 2002.10	Chief Engineer Moscow State Technological University "Stankin" , Military department Moscow, Russian Federation <hr/> Managed of IT group
1996.12 - 1997.08	Application Developer Petrocom-Honeywell , Moscow, Russian Federation <hr/> Application Development

Education

1997- 2003	Moscow State Technological University "Stankin" Master of Science , Technological computer science of automated machine-building productions
1997 – 2001	Moscow State Technological University "Stankin" Bachelor , Technological computer science of automated machine-building productions.
2001 – 2003	Moscow State Technological University "Stankin" Engineer-Interpreter , English language. Technical interpretation in professional communication

Conferences

3.14.2019	Pega Customer Engagement Summit, London, UK. Exhibitor
11.3.2018	Digital Disruption Conference, Budapest, Hungary. Speaker
10.8.2018	Appian Europe, London, UK. Exhibitor
6.05.2017	PegaWorld 2017, Las Vegas, NV, USA. Exhibitor
6.26.2016	Luxoft Vietnam LoGeek Night, Ho Shi Minh City, Vietnam. Speaker
6.07.2016	PegaWorld 2016, Las Vegas, NV, USA Exhibitor
6.09.2015	PegaWorld 2015 Orlando, FL, USA. Exhibitor
6.09.2014	PegaWorld 2014 Orlando, FL, USA. Exhibitor