

HANA YOU

25 Margaret Ave, Kitchener · (519)-778-8699
youhana031@gmail.com

WORK EXPERIENCE

FEB. 2021 – PRESENT

AU PAIR, WORKING HOLIDAY, CANADA (1 YEAR CONTRACT).

- Making sure the child is safe while stimulating him with verbal, physical, and intellectual activities.
- Embracing diversity, equity, and open-mindedness as a member of the Canadian household that values those virtues.

JUL. 2019 – JUL. 2020

ENGLISH TEACHER, TOPIA EDUCATION, SOUTH KOREA

- Encouraged high school students to set academic or career goals and to pursue them by providing timely and adequate advice as well as different kinds of reinforcement.
- 100% of the class showed improvement in their grades and 80% of them attained A+.

APR. 2019 – MAY. 2019

TEACHING PRACTICUM, DAEJIN GIRLS HIGH SCHOOL, SOUTH KOREA (1 MONTH PRACTICUM)

- Organized and implemented counseling sessions to listen to what they had in mind and give advice regarding personal life, family and friends issues, studies, etc.
- Implemented experimental teaching methods to attract all students and make sure no one is left behind in classes, for instance, having them create an artwork and present it in English so that they could use more sophisticated words to describe situations and feelings.

JAN. 2016 – JAN. 2017

SERVER/HOSTESS, PITAYA TOULOUSE, FRANCE

- Started as a server, taking orders and cleaning the restaurant, and got promoted as a hostess in six months.
- Recommended specific dishes according to their requests, preferences, and for regular customers, past order history by remembering what they ordered and liked/disliked.
- Increased the number of regulars by 30 or more with personalized service.

OCT. 2012 – NOV. 2018

PRIVATE TUTOR, FREELANCE, SOUTH KOREA AND FRANCE

- Taught not only high school but college and university students Korean, English, French, and Social Studies to prepare them for Korean SAT, French baccalaureate, language proficiency tests, etc.
- Gained information regarding numerous educational institutes and companies and explained it to the students when they needed guidance.
- 15% of the students chose a career and a company they wanted, 70% showed improvement in their academic achievements.

EDUCATION

MAR. 2013 – AUG. 2019

BA IN EDUCATION / ENGLISH COMMUNICATION, HANYANG UNIVERSITY, SOUTH KOREA

Graduated Summa Cum Laude with GPA 4.11/4.5

- Mainly took courses related to psychology, counselling, human resources management, multiculturalism, diversity, etc.
- Acquired knowledge encompassing education, psychology, and communication, which are the key factors in the human society and interaction.

SEP. 2016 – JUL. 2017

FRENCH STUDIES C1, UNIVERSITE DE TOULOUSE JEAN-JAURES, FRANCE

- Achieved level C1 (second highest in the European framework) in French after only four months of taking courses.
- Improved oral and written French used in both university and work settings, by taking courses such as 'Pratique de la communication orale (Oral Communication Practice)', 'Français de la vie socio-professionnelle (French in Socio-professional Life)', etc.

LANGUAGES

- **Korean: Native Speaker**
- **English: Advanced**
TOEFL: 112/120
IELTS: Overall 8/9
OPIc: AL (highest level available in the test)
- **Chinese: Beginner**
- **Japanese: Beginner**
- **French: Advanced**
DELF: B2 (highest level available in the test)
DALF: C1 course certificate
TEF Canada: Overall C1 (second highest level in the test)
- **German: Beginner**
- **Spanish: Beginner**

SKILLS

- MS Office Suite
- Interpersonal Communication
- Fast Learner
- Active Listening/Counselling
- Proactiveness
- Organization/Prioritization
- Public Speaking and Presentation
- Punctuality/Diligence

NOTABLE EXPERIENCES

JUL. 2020 – PRESENT

VOLUNTEER VIRTUAL TUTORING, ONLINE, CANADA

- Offering virtual language classes to students who are struggling during the pandemic to help them keep up with their studies.
- Helping students with mental health, personal issues, and school and career choices by showing care and support, and being accessible anytime via Facebook messenger.

MAY. 2018 – MAY. 2018

FRANCO-GERMAN EXCHANGE PROGRAM, UNIVERSITY OF BONN, GERMANY

- Managed programs such as a visit to UN Bonn Campus, green upcycling activity, and Mental Health Awareness theatre play.
- Held language exchange sessions between French and German speaking students.

AUG. 2015 – JUL. 2016

EXCHANGE STUDENT, UNIVERSITE DE MONTPELLIER II, FRANCE

- Studied international business and marketing as part of the exchange program.
- Conducted research about Nestle and gave a presentation in a TV news format regarding how to improve its brand image as an environmentally friendly and fair-trading company, which won the 1st place in the class competition.
- Excelled in courses regarding marketing and globalism, for example, 'International Marketing Mix' and 'Intercultural Management'.

DEC. 2013 – NOV. 2014

PRESIDENT OF THE STUDENT ASSOCIATION, HANYANG UNIVERSITY, SOUTH KOREA

- Planned and supervised more than a dozen of programs and events throughout the year, including but not limited to the freshman orientation programs, student-alumni mentoring, annual department reunion, etc.
- Enhanced the number of student and professor participants at school events from 40% to 80% by the end of the presidency.
- Contacted and visited dozens of alumni working and studying in different fields to invite them to take part in career seminars for students, and 14 of them accepted.

NOV. 2012 – NOV. 2013

STUDENT AMBASSADOR, HANYANG UNIVERSITY, SOUTH KOREA

- Organized campus tours for secondary school students as well as visits to local high schools and university fairs to promote the university.
- Instructed prospective students regarding the different steps and factors to successful admission, for instance, not only GPA and Korean SAT scores but extracurricular activities, cover letters, etc.

MAY. 2010 – MAY. 2013

VOLUNTEER INTERPRETER, NATIONAL ARTS CENTER, SOUTH KOREA

- Interpreted every professional conversation between Korean and foreign staff to ensure the quality of the stage, including the lighting, audio, props, etc.
- Coordinated several tours for foreign performers to explore and discover different aspects of South Korea, especially its traditional arts and culture.
- Designed and managed various art and musical activities with the international artists for the audience and visitors, which led to a gradual increase in the number of visitors.

INTERESTS

- Ultimate Frisbee
- Longboarding
- Hiking
- Baking
- Auto-belay Climbing/Bouldering
- Camping/Leave No Trace
- Drawing/Oil Painting

