Juan Pablo Cañete - English/Spanish Tour Guide Central Chile

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Nationality: Chilean

Birth: May 27th 1988, Concepción

Languages: Fluent English/Spanish

Experience: 7 seasons, 2012 – 2020 Usual Customers:

American, British, Canadian, Australian, Neozelander Singaporean, Chinese, Taiwanese, and others (Russian, Indian or Brazilian).

RECEPTIVE TOUR OPERATORS: I've committedly worked since 2012 for the following Tour Operators:

Condor Travel Chile, 2019 - 2020 Inara Travels 2018 - 2020 Jacada Travel 2017 - 2020 Trails of Chile (Notros) 2015 - 2020

Destination Management Chile (DMC): 2014, 2015

Condor Travel Chile, 2012 - 2015

Sporadically I've also worked for the following Tour Operators:

- 1. Latitud 90,
- 2. First Premium.
- 3. Deep Trip Chile and small tour operators.

I've also participated guiding Exchange Students from MBA programs from the Universidad Católica de Chile.

SERVICES: The services I've performed more frequently are:

> Casa Blanca Wineries, San

Antonio and Rosario:

- √ Viña Matetic
- √ Estancia el Cuadro

- ✓ Casas del Bosque
- √ Emiliana
- √ Indómita
- √ Veramonte



PERSONAL DESCRIPTION:

- > Stable character and adaptability when unexpected situations arise.
- ➤ Good attitude towards the client (or its representative if applies).
- Masters timeframe and tour adaptability as needed.
- > Punctual.
- Personal and Professional Planning and Organization.
- ➢ Good communication and personal relations with others in a teamwork.
- > Appropiate physical Equipment for the activity (clothing and accesories).
- Good personal image and higiene.
- ➤ Knowledgeable of the social environment where the services take place.
- *Permanent wish for learning and improvement.*
- ➤ Vice free (drugs, tabaco or alcohol).
- ➤ Healthy, in accordance to service requirements.



PROFESSIONAL GOAL: To be a useful element that creates value in Receptive Tourism Operations (or similar) in such a way that the performed services strengthen the relationship with the clients, maintaining or improving, if possible, their touristic experience.

SELFIMPROVEMENT ORIENTATION: *Make use of the work instances to increase the effectiveness of my abilities and be able to take greater and better responsibilities.*

MODUS OPERANDIS: I periodically up date my schedule availability and inform its current status to the Tour Operator, this way I manage to avoid that appointments in my agenda get "on top of" each other.

REFERENCES

Trails of Chile Top Manager: Silja Torobog silja@trailsofchile.cl, +56 9 8360 5562

Trails of Chile Supervisor: Miloslav Gardilicic trafico@trailsofchile.cl, +56 9 8903 7147

Jacada Travel Top Manager: Roberto Rodriguez roberto@jacadatravel.com, +56 9 9568 6463

Inara Travels Top Manager: Jenny Stirn jstirn@inaratravel.com, +56 9 6655 3303

Condor Travel Supervisor: Chyntia Sipion chyntia-sipion@condotravel.com, +56 2 2887 2000