

Bassem Qassem

Medical Interpreter

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Summary

- Completed 3000+ Hours of over-the-phone interpretation in multiple fields, including -but not limited to- medical, civil affairs, financial, technical and law enforcement etc.
- Expert communicator with 9+ years of experience dedicated to community development and advocacy within the call center industry.
- Developed English lesson plans in line with the national curriculum: Planned English lessons to meet curriculum standards.
- Instructed students in English language arts, including writing, reading comprehension, speaking, listening and understanding.
- Proven ability to manage multiple projects while meeting challenging deadlines.
- Proof of performance available upon request.

Credentials

Certified Professional Medical Interpreter (L4). 2018

Experience

Tech support advisor , Samsung Electronics, United Kingdom	2009-2011
Tech support advisor , Sony Electronics, United Kingdom	2011-2013
Tech support advisor , Vodafone International Services, Ireland	2013-2014
Tech support advisor , Samsung Electronics, United Kingdom	2014-2015
ESL Instructor , Berlitz Corporation, Egypt	2015-2017
Medical Interpreter (L4) , Languageline Solutions Ltd, United States/United Kingdom	2017-present

Education

Bachelor's Degree, English Literature and Translation, Cairo University, Egypt 2006-2010

Affiliations

Languageline Solutions Ltd. 2017-2020