



MARIANA CATARINA

PROFESSIONAL EXPERIENCE

- **Front Office Agent at Pine Cliffs Resort, a Luxury Collection** (Marriott International)
Algarve, Portugal
2022 - currently
- **Front Office Agent at Anantara Vilamoura Algarve Resort** (Anantara Hotels, Resorts & SPAs)
Algarve, Portugal
2021 - 2022
- **Cabin Crew at Binter Airlines**
Las Palmas de Gran Canaria, Spain
2019 - 2020
- **Cabin Crew at Norwegian Air Shuttle**
Gatwick Airport, United Kingdom
2019
- **Cabin Crew at Ryanair**
Stansted Airport, United Kingdom
2018 - 2019
- **Travel Agent at Fundação INATEL**
Viana do Castelo, Portugal
2018 (6 month internship)
- **Front Desk Agent at Hotel Best Mojácar** (Best Hotels)
Almería, Spain
2015 (3 month internship)
- **Waitress at Hotel Carlos III** (Artiem Hotels)
Menorca, Spain
2014 (3 month internship)

PERSONAL INFORMATION:

Date of birth: 19/08/1994

Nationality: Portuguese

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marianascatarina@gmail.com

LANGUAGES

Portuguese (native)

English (proficient)

Spanish (proficient)

SKILLS

Good communication, team work and interpersonal skills;

Empathy, active-listening, warmth and intercultural skills;

Optimistic and go the extra mile attitude;

EDUCATION

- **Master in Languages and Business Relations at Aveiro University**
2019
- **Degree in Tourism at Polytechnic Institute of Viana do Castelo**
2017