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Martin DIAZ

COORDINATOR AND SENIOR TECHNICIAN IN TOURISM

ABOUT ME

I am a language enthusiast, with a particular interest in the English and Japanese languages. My work as a travel agent allowed me to visit different countries and first-hand experience how important are languages to understand the passenger's needs and provide the best possible service.

EDUCATION

COORDINATOR AND SENIOR TECHNICIAN IN TOURISM

November 2015

Belgrano Institute, Rosario.

NIHONGO NOURYOKU SHIKEN LEVEL 2

December 2008

The Japan Foundation

BACHELOR IN ADMINISTRATION

December 2000

Middle school No. 243, Rosario.

WORK EXPERIENCE

TRAVEL AGENT – FUNES TRAVEL

2011 – Present

Tasks: Customer service, monitoring of accounts, budgets, sales to the general public, search for air tickets through reservation systems, service to suppliers.

FREELANCE TRANSLATOR- RUGBY TEAM « LOS TIGRES »

2020- Present

Tasks: I worked doing translation, synchronization, and hardcoding of subtitles to a series of interviews for the local rugby team "Los Tigres".

TELEMARKETER- TELETECH

2008 – 2011

Tasks: Customer representative for the mobile communications company T-Mobile, the task involved speaking with English native speakers, regarding change of cellphone plans, explaining the monthly bill, etc.

MAINTENANCE – S & M MAINTENANCE

2000 – 2008

Tasks: General maintenance of buildings (painting, electrical, masonry) and various administrative tasks.

LANGUAGES

Spanish (native)

English

Japanese

COMPUTER SKILLS

✓ AMADEUS
✓ SABRE

✓ OFFICE
✓ PHOTOSHOP

✓ SOCIAL MEDIA
✓ MATECAT