

# Aladdin Elgendy

Senior Arabic Interpreter

## Contact

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## Skills

Attention to detail



Active listening



Ability to work in fast-paced environments



Experienced Interpreter



Cultural awareness



Strong oral & written communication skills in English & Arabic



PC troubleshooting skills



Experienced OPI/VRI Interpreter with over 6 years of experience and +6000 hours in several fields of interpretation. Excellent reputation for providing high-quality and accurate interpretation.

## Work History

2022-03 -  
Current

### Freelance Senior Interpreter

*Many Language Services Providers, Remote*

- Streamlining limited -English speaker and provider interaction by providing an effective communication channel for around 30 different clients/per day.
- Following established ethical codes to protect the confidentiality of clients' information.

2017-04 -  
2022-03

### Senior Arabic Interpreter

*LanguageLine Solutions, Mohandessin*

- Areas of interpretation: Medical, Legal, Insurance and many others.
- Carried out day-to-day duties accurately and efficiently with average KPIs achievement of 90%.

2016-08 -  
2017-01

### R&D Specialist

*Jedco International Pharmaceutical Co, Nasr City*

- Assisted in formulating 5 new generic drugs & stability studies.
- Performed troubleshooting of different production problems.
- Recommended improvements to processes.

2016-07 -  
2016-08

### Regulatory Affairs Specialist

*Jedco International Pharmaceutical Co., Nasr City*

- Prepared regulatory file applications and supporting documentation.

2014-08 -  
2014-12

### Technical Support Specialist

*Teleperformance, Shubra*

- Worked for Wind (Canada) Account.
- Assisted around 30 customers/per day in identifying issues and explained solutions to restore service and functionality.

Excellent Microsoft Word,  
PowerPoint and Excel

Very Good

## Languages

Arabic

Excellent

English

Excellent

## Education

2021-10 -  
2022 - 07

### **Pre-master studies in Physical Chemistry.**

*Cairo University - Giza, Egypt*

2022-03

### **HIPPA Compliance Certificate for Remote Interpreters.**

*ProZ.com - Syracuse, NY*

2021-12

### **40-hour Advanced Medical Interpretation Training**

*LanguageLine Solutions - Monterey, CA*

2009-09 -  
2014-07

### **BSc.: Chemistry**

*Ain Shams University - Cairo, Egypt*

- Elected to Activities Committee VP for the Students' Union.
- Member of SSP Student Activity.
- VOCAL Magazine's Project Manager.

2014-03 -  
2014-05

### **WFP Scholarship: English Language**

*Berlitz Egypt - Nasr City*

Intensive English, Soft skills, Business skills and Human Resources courses

## Certifications

Academic IELTS Score: 7.5

40-Hr Advanced Medical Interpreting Training

Senior Interpreter, +5000 hrs of interpreting

## Interests

Scientific Research

Gaming

Writing