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# Joseph Brunet

## PROFESSIONAL SUMMARY

I am Passionate and motivated about interpretation and translation Services, I have been doing interpretation and translation over 5 years specially in medical / legal / education additionally in customer service, I have built Strong customer relationships, driving brand loyalty, and increasing customer engagement. I'm a type of person who loves putting all my skills, professionalism, my kindness to bring amazing work in each company I work to help them achieve their goals and purposes in the international market.

## WORK EXPERIENCES

HOSPITAL GENERAL OF CAYES, ON SITE

JAN 2016- NOV 2021

- Provides interpreting services for Limited English Proficiency patients and hospital general providers during clinical and non-clinical encounters.
- Provides translation in the presence of provider and/or other medical staffs.
- Perform other related duties incidental to the work described herein.
- Knowledge of basic anatomy, medical diagnostic procedures, diseases, treatments, major body systems etc. in the working language.
- Provides accurate rendition of a written text in one language to an oral message in another language.
- Good interpretation information accurately between patient and provider or staff for target languages.

Effectiff, LLC, REMOTELY

FEB 2022 from now

### Responsibilities:

- Provided verbal interpretation services and coordinated communications between medical staff and patients.
- Received and responded to patient's requests for interpretive services and care needs.
- Interpreted and explained hospital and medical care policies and procedures to patients.
- Reviewed and translated written medical information, consent forms and correspondence, for patients.
- Followed established departmental guidelines and protected confidentiality of patient information.

JEENIE LLC, REMOTELY

Jan 2022 from now

### Responsibilities:

- Answered phone calls and interacted with patients and staff upon arrival, politely.
- Provided accurate and timely interpretation and rendition of medical Information to patients.
- Reviewed and translated written information for patients and their families.
- Maintained confidentiality of patient related information and adhered to interpreter work ethics.
- Assist minors with their lawyer doing assistance legal screening.

## EDUCATION

### Liceo Nocturno de Buenos Aires

September 2015  
High School

## Highlights of Qualifications:

1. Hands-on experience in interpretation, translation and communication of medical information in a clinical setting.
2. Immense knowledge of medical terminologies, Acronyms, clinical practices and healthcare system.
3. Extensive knowledge of various community resources and service providers.
4. Familiarity with using MS Office Suite, email programs and internet service.
5. Ability to adhere to interpreter ethical standards and maintain data confidentiality.
6. Ability to deal with clinical staff, patients and workplace conflicts, efficiently.

## BEST SKILLS

1. Interpersonal skills
2. Communication skills
3. Phone etiquette
4. Patient
5. Leadership. ...
6. Organization. ...
7. Perseverance and motivation.
8. Maintain Patient Confidentiality.

## Language

- ❖ CREOLE Haitian----- Native
- ❖ ENGLISH----- Advanced Pro
- ❖ SPANISH----- Advanced pro
- ❖ FRENCH----- Advanced pro