## **IBRAHIM MULO**

HADAYEQ-AL MAADI

PHONE NUMBER: 01150116187 EMAIL: MULO99@HOTMAIL.COM

#### PROFESSIONAL PROFILE

Multi-lingual who builds and leads friendly, accomplished, and energetic Youth. Passionate and motivated with a drive for excellence.

With several years of customer service and marketing, interpretation, and translating experience, I gained working for a number of global organizations.

I have mastered a wealth of experience in customer service, and cold calling,, which helped me develop my Interpretation/translation skills and made me join the UNHCR office and voluntarily work with the organization to help the refugee community.

### **OBJECTIVE**

To work within your organization as an interpreter/translator and volunteer and show my skills, get promoted, and become an expert in my field.

### **CORE SKILLS**

Computer basics active learner

Fast typer SOCIAL perceptivenessArabic fluent Time management

• English fluent Communication with all ages

Oromo Fluent Customer service
 Amharic Fluen Critical thinking
 Somali Fluentt Creativity

Problem-solving

data entry

soft skills

teamwork

adaptability

## **CAREER SUMMARY**

2016- Global housing carp/ marketing agent.

2016-Sep- Save the Children Organization.

2016-Nov PISTIC/ community outreach.

2017- EHRS company/ sales USA agent

July-2017- Centro Global Solutions/ DM Agent

2018-jul UNHCR Gizza Office/ Interpreter/ Translator, RSD, RST, Main building

2019- Naos company Customer service

Volunteered teacher at OVA community school

Volunteered at OVA central committee

# **EDUCATION & QUALIFICATIONS**

**UNHCR** RECOMMENDATION CERTIFICATE.
DIPLOMA IN COMPUTER, CHIRO SCHOOL DIPLOMA.