



# KRISTINA KOVALE

Junior translator  
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## ABOUT ME

Over 15 years experience in real estate market as an appraisal and real estate analyst has contributed to participate in numerous large-scale development projects with significant investors and developers.

## PROGRAMS

Microsoft Office  
REA  
InDesign  
CRM  
ASANA  
Helpshift



## Languages

LV: Native  
 RU: Native  
 ENG: C1  
 ESP: B2

## REFERENCIAS

**Tatjana KRUTJKO**  
Coliers International |  
HR & GA Director  
Tel: +371 677 83 333  
colliers@colliers.com

**Aivar TOMSON**  
DTZ Baltic  
Tel: +372 5178573

## EDUCATION

- 2022/09 - Ventspils, Latvia Professional Master's degree in LSP text translation  
*Ventspils University of Applied Sciences*
- 2005 Riga, Latvia Professional continuing education programme  
„Valuation and Administration of Real Estate”,  
*University of Latvia, School of Real Estate Valuation*
- 2003 Riga, Latvia Bachelor's degree in social science with specialization -  
Lawyer  
*Police Academy of Latvia*

## PROFESIONAL EXPERIENCE

06/2020 –  
02/2022  
(Cadiz, Spain)

### EasyFun

#### Customer Support

Daily duties: Answering both general/specific customer questions about the game “State of Survival” / “MythWars & Puzzle– 150 answers daily (RU, EN, Ukraine, Spanish, Italian languages). The player assistance across the multiple different channels: support platform -> Facebook, VK, mail. Resolving product/service issues, troubleshooting problems, and forwarding the problem to the developers in more complicated cases. Dealing with unhappy players and handling complaints. Report the suggestion and complaints to the developers.



05/2015-08/2018  
(Riga, Latvia)

### COLLIERS INTERNATIONAL,

#### Real Estate Research Analyst

Daily duties: preparation of market reports and commercial proposals to the clients; analysis of real estate specifics' and market trends; collection and processing necessary information and data interpretation; daily work with database; as well as participation in development of new approaches and methodologies.  
Clients:



08/2010-5/2015  
(Riga, Latvia)

### DTZ Baltic,

#### RE market analyst and appraisal

Daily duties: preparation of market reports on quarterly, half year and annual basis, valuation of commercial real estate properties  
Clients:



## Career Objective

Always keen to learn new things, to develop skills and increase self-awareness. To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.