

Krushchev Clermond

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Summary

Hi there! I'm Krushchev, Language Tutor, Customer Support Specialist, Reporter, Translator, Interpreter, Entrepreneur, and CEO of COME-ON INSTITUTE VIRTUAL TUTORING.

Are you looking to hire a professional Haitian Creole Translator? a polyglot who speaks English, Spanish, French, and Haitian Creole, or a linguist with experience in the Interpretation Industry?

As per my professional summary, my qualities and experience make me highly suitable to translate and interpret in different projects, such as Medical, Legal, General Business, Marketing, Education, etc... I am highly regarded for multitasking, Customer Service, Customer Journeys, Telecommunications, Troubleshooting, Communication, and Entrepreneurship.

I've been in the Translation and Interpretation industry since 2015. I've been working remotely for Haiti Outreach Pwoje Espwa (H.O.P.E.) providing simultaneous translation during virtual meetings and some document translation. I'm currently working as a Medical Interpreter for a company called Future-Group and as a professional Translator for TranslatorsCafé.

I've been doing Customer Service, Technical Support, Retention, Recovery, Sales, and Marketing. I have worked for different local call centers in the Dominican Republic, and I have remotely done Customer retention and Recovery for a US-based company called GreatVirtualWorks for 3 years. I have previously worked as a reporter for a Japanese organization called AAR, Japan (Association for Aid and Relief, Japan).

I have successfully fulfilled the requirement and obtained a certificate in Marketing and Communications. I am a friendly and energetic person who is passionate about languages, translation, communication, and customer service. I have strong communication skills and great computer skills. I enjoy helping others, and I am ready to bring results.

Experience



Simultaneous Interpreter

FOX TRANSLATION SERVICES

Jan 2021 - Present (2 years 2 months)

I HAVE BEEN PROVIDING MY SERVICES ON A REGULAR AND ONGOING BASIS, ENSURING HIGH-QUALITY SIMULTANEOUS HAITIAN CREOLE-ENGLISH INTERPRETATION FOR THEIR CLIENTS.



Medical Interpreter

Future Group Translation Services

Jan 2021 - Present (2 years 2 months)

I have successfully fulfilled the requirement and obtained a certificate as an attendee of their Medical Interpretation Training with a total of 40 hours. I've been providing virtual Interpretation services over the phone.

Professional Haitian Creole Translator

Haiti Outreach Pwoje Espwa (H.O.P.E.)

Jan 2021 - Present (2 years 2 months)

I've been working remotely for Haiti Outreach Pwoje Espwa (H.O.P.E.) providing them with simultaneous translation during virtual meetings and some document translation.

Medical Interpreter

Jeenie

Mar 2017 - Present (6 years)

I have been interpreting Haitian Creole to English and vice versa, using the Jeenie App. I have been getting calls from Haitian patients and American doctors to help to establish clear communication.

I also educate the patients in their native language whenever there are some instructions that the doctors want them to understand.

Education

International Open Academy

Licenses & certifications, 120-Hour TESOL Certificate Course

2021 - 2021

<https://internationalopenacademy.com/>

Credential ID: 100-275360

International Business Management Institute (IBMI)

Marketing

2020 - 2020

Licenses & Certifications

 **Customer Experience: Journey Mapping** - LinkedIn

 **Entrepreneurship Foundations** - LinkedIn

 **Human Resources Foundations** - LinkedIn


 **Customer Service: Serving Customers Through Chat and Text** - LinkedIn

 **How to Rock an Interview** - LinkedIn

 **Learning PC Maintenance and Performance** - LinkedIn

 **Windows Quick Tips** - LinkedIn

 **Start a Business Online** - LinkedIn

 **Marketing Tools: Social Media** - LinkedIn

 **Learning IP Addressing** - LinkedIn

 **Learning Video Production and Editing** - LinkedIn

 **Learning Network Troubleshooting** - LinkedIn

 **Building Self-Confidence** - LinkedIn

 **Word Quick Tips** - LinkedIn

 **Being Confident on Camera** - LinkedIn

 **Listening to Customers** - LinkedIn

 **Scaling Your Small Business** - LinkedIn

Skills

Customer Experience • Customer Journey Mapping • Customer Service • Customer Journeys •
Journey Mapping • Telecommunications • Troubleshooting • Communication • Entrepreneurship •
Start-ups