NURKAMOL VOKHIDOV

IT Specialist

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PROFILE

Top performing IT professional with extensive experience managing and completing complex projects. Proficient in hardware and software maintenance, automation, streamlining business processes, developing and deploying software, tools, and utilities. Experienced in management, troubleshooting, resolving network issues, providing technical and operational support.

EDUCATION

2009 - 2013

Information Technologies
Tashkent University of IT / Fergana / Uzbekistan

2005 - 2008

Information Technologies
IT College / Fergana / Uzbekistan

LANGUAGE

English
Fluent

Russian
Native

Uzbek
Mother language

EXPERIENCE

2018 - Pres.

IT Manager
PixelKraft LLC / Sacramento, California, USA

- Managing all company websites, the CRM, and all client sites. Support all clients with a wide range of technical issues.
- Providing web design, development, digital marketing, and customer support services on a daily basis to a wide range of clients.
- Managing a digital agency offering web design, development and tech consulting services.
- Streamlining and automating regular backup and maintenance processes.
- Keeping up with and utilize the latest tools and technologies to develop fully responsive and functional websites and web applications.
- Wearing many hats helping increase efficiency, reduce costs, streamline and automate business processes, and handle security.

SKILLS

- Fast Learning
- Self-motivation
- Analytical Thinker
- Attention to Detail
- Problem Solving Skills
- Communication Skills
- Project Management
- Program Development
- Content Management
- Software Development
- Information security

EXPERIENCE CONTINUED

2016 - 2018

IT Specialist

French Dental and Aesthetic Center / Abu Dhabi / UAE

- Served as the main point of contact for investigating and resolving security-related issues.
- Developed threat and vulnerability management policies and managed SEM (security event management) system.
- Ensured secure, robust infrastructure systems, including DNS, email, wireless networks, firewalls, & enterprise authentication, by performing efficient troubleshooting.
- Understands and applies the various IT methodologies which include project management, development, service management, and system architecture.
- Maintaining the servers and development suites used throughout the Software development lifecycle.
- Providing coordination and planning of non-functional and performance testing

2016 - 2018

IT Specialist

VIP Travel & Tourism / Dubai / UAE

- Supervised maintenance of computer systems and ensured functional inter and intranet networking on all systems at all times.
- Diagnosed, troubleshoot and resolved a range of software, hardware and connectivity issues.
- Provided customer service support by performing the detailed investigation of customer service complaints and issues.
- Responsible for installing, maintenance and operation of the multi-user systems.
- Compiled an inventory hardware list of all sites, totaling all the necessary information for audit and traceability purpose.

2013 - 2016

System Administrator

Hotel Asia Fergana / Fergana / Uzbekistan

- Reviewed server and application logs.
- Ensured security and integrity of the network.
- Installed, optimized and configured new servers and application upgrades in existing network environment as per requirements.
- Diagnosed and resolved all technical issues related to hardware and software.

2013 - 2016

Information Technology Engineer

Fergana Agro Project / Fergana / Uzbekistan

- Configured, installed & troubleshooting Servers and Networks.
- Designed and implemented processes for ensuring efficient IT operations in an organization.
- Oversaw the maintenance, repair or replacement of computer units or other technological components.
- Ran quality checks on Servers and Networks to ensure optimal and efficient performance.

2009 - 2014

Developer & Graphic Designer

Uzum.Asia / Fergana / Uzbekistan

- Built ideas into Android / iOS apps.
- Developed and designed new web interfaces, layouts, and site graphics.