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776, Laketown

Kolkata, INDIA.

RAJESH GUHA

PROFESSIONAL SKILLS

Skilled with 2+ yrs. of experienced multilingual interpreter bringing in a unique blend of language proficiency and cultural competency. Possessing extensive knowledge of medical terminology and proficient in consecutive, simultaneous and visual interpreting mode. Demonstrates excellent communication skills and cultural awareness, while prioritizing patient confidentiality, HIPAA compliance and medical ethics to effectively bridge the gap between patients and health care provider. A consummate professional with a proven ability to manage high pressure situations, and with language proficiency testing and certification. Exhibits strong familiarity of the requirement of medical settings, including time management and adaptability to meet patient needs.

SKILLS

- Native fluency in English and Bengali e.g reading, writing and speaking.
- Near native fluency in Hindi and Sylheti e.g speaking and reading.
- Extensive knowledge of medical terminology, clinical practices and healthcare systems (HIPAA).
- Listening, retention and delivering without omissions or additions.
- Cultural awareness and sensitivity.
- Adhering to professional code of conduct and interpretation protocols (NBCMI,NCIHC).

EXPERIENCE

Medical Interpreter

Atreus Consultant, 08/22- 03/23

- Demonstrated the necessary skills to become an all-call professional interpreter, qualified to interpret various types of conversation including medical, insurance, finance, business and government.
- Assisted during admissions, examination, consultation and many other provider-patient (LEP) encounters.
- Demonstrated excellent knowledge of code of ethics, interpreting protocols and privacy laws (HIPAA).

- Actively participated in creating a cultural liason/bridge between limited English speaking (LEP) patients/family members and providers, nurses and medical staff.
- Translated and transcribed medical documents for the company.

Medical Interpreter

Language Line Solutions, 11/20 – 10/22

- Provided consecutive interpretation (5000+hrs.) from English to Bengali and vice versa for New York Health and Hospital Systems (NYHHS) and National Health Services (NHS-UK) and many other private clinics and doctors offices.
- Interpreted for Emergency Medical Services (EMS-US) including 911 and Fire Dept. of NYC.
- Extensively covered 111 and 118(UK emergency medical) and helped in communication between providers and LEP during pre and post COVID situation.
- Interpreted for Customs and Border Patrol (CBP) and other related immigration facilities.
- Successfully completed 40+hrs. of medical interpretation and compliance training.

EDUCATION

University of Calcutta

Bachelor of Science (B.Sc.)