






# Luis Pedro Montaña Magaña

Hardworking, teamwork, leadership, communication

## CONTACT

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## SKILLS

- Customer Needs Analysis
- Exceptional Communication
- Problem-Solving
- Social Media Management
- Instagram Account Management
- Social Media Expertise
- Creative

## CERTIFICATIONS

- Oxford Test of English

## LANGUAGES

Spanish: First Language

English:  B2

Upper Intermediate

## EXPERIENCE

### *Client Service*

Barberia Silvia - Mexico

05/2022 - 01/2024

- Client ser
- Provided excellent client service by addressing and resolving user requests and problems.
- Processed all assigned cases according to company and client service level agreements.
- Met with 8+ customers daily, answering questions knowledgeably and maintaining excellent client service.

## EDUCATION

2023

Bachelor degree Mechatronics

CBTIS 21 - Mexicali, BCN