

## CONTACT INFORMATION

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## LANGUAGES

SOMALI – NATIVE

ENGLISH – C2 PROFICIENT

KISWAHILI- C2 PROFICIENT

## EXPERIENCE

**I have 4 years+ of medical, legal and general interpretation experience with the following companies;**

- **Globo language service, - from January 2021-December 2021**
  - Worked as a VRI MEDICAL interpreter
  - Responsible for taking inbound calls
  - The calls were from refugee camps hospitals, clinics.
  
- **Simplex-Is Language service - from March 2022- July 2022**
  - Worked as a MEDICAL interpreter
  - Responsible for taking inbound calls
  - The calls were from hospitals and clinics.
  
- **Soft Search Company – from September 2022 – March 2023**
  - Handled inbound and outbound calls for interpretation assistance
  - Assisted with Customer Inquiries, concerns and complaints
  - Continuously improved interpretational skills
  
- **Darul Hijra Travels - from May 2023 – January 2024**
  - Facilitate communication between clients and travel agents.
  - Provide language assistance for clients speaking different languages.
  - Offer cultural insights and destination information.
  - Handle emergencies and language-related issues.

## TRAINING CERTIFICATES

- EF SET ENGLISH PROFICIENT
- SOMALI NATIVE PROFICIENT
- HIPAA COURSE CERTIFICATE
- TWILIO NETWORK TEST

## EDUCATION BACKGROUND

Bachelors Of Procurement

Zetech University

Final Year