



Phyto Min Thu

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- Bangkok

APPLY POSITION

Bell Person

SKILLS

- Opera Software, MIT Hospitality Software
- MS Word, MS Excel, Power Point and Internet E-Mail.

LANGUAGES

- English
- Chinese (Basic)

HOBBIES

- Sport
- Travelling
- Reading

EDUCATION

- Bachelor of Arts Myanmar , Sittwe University 2014-2017
- Certificate of KMD Computer Center
- Certificate of American Hospitality Institute Of Myanmar

SUMMARY

I have been working for this position over five years. I have strong guest experience and problem-solving skills. During my working days at Wyndham Grand Yangon Hotel. I used to lead the team at the evening when there were no superiors.

Work EXPERIENCE

Bellman (Wyndham Grand Yangon Hotel 2015-2024)

- Greeting everyone with warm smile and escort
- Handling group check in check out and control group luggage
- Manual lifts control for VIP
- Arrange the transportation and limousine
- Arrange the dinner and lunch break for the team
- Make the wake-up call both group and individual

Receptionist (Palm Spring Resort Hotel Yangon 2015-2018)

- Answering phone call both internal and external
- Receive and Make reservation
- Check in Check Out
- Make the monthly and weekly report to operation manager
- Arrange the transportation for guest

Bellman and Receptionist (the Palm View Hotel Nay Pyi Taw 2013-2104)

- Greeting everyone with warm smile
- Answering phone call both internal and external
- Received reservation
- Check in Check Out
- Make the monthly report and report to general manager

Bellman (thurzza Hotel Nay Pyi Taw 2014-2015)

- Greeting everyone with warm smile and escort
- Drop and pick up the guest with buggy car during hotel compound.
- Handling group check in check out and control group luggage

Security Aureum Palace Hotel Nay Pyi Taw 2011-2013

- Patrolling around the compound
- Control car in and car out at the main gate
- Assistant the guest for the luggage when there is no bellman