# ANALÍA GARCÍA



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MEMBER OF AATI (ARGENTINE ASSOCIATION OF TRANSLATORS AND INTERPRETERS)

#### **OBJECTIVES**

- \* By the translation and communication tools, my main objective is to bring cultures together.
- \* To continue developing my specialized knowledge, working experience and skills.
- \* To contribute to the company growth and development.

#### WORK EXPERIENCE

Iune 2014 – Present

#### **Technical Writer**

# Intraway Corporation, Buenos Aires

- \* Responsible for producing, updating, and publishing the company's software documentation for each product release.
- \* Writing, translating, editing, and proofreading technical documents in the language pair from English to Spanish.
- \* Creating and editing images, diagrams and other graphics to accompany written content and to produce documents clear and easy to understand.
- \* Managing documents using Alfresco.

February 2014 – Present

Linguee GmbH, Germany

#### Freelance Translator and Proofreader

- \* Participating in and collaborating with projects on translation, localization and proofreading of vocabulary entries for the company's online dictionary.
- \* Completing each project according to the terms and conditions set by the company.
- \* Providing language services from English to Spanish (Argentina, Mexico, and Spain)

March 2013 – March 2015

Flix Translations, Buenos Aires

#### Freelance Translator, Editor and Proofreader

- \* Participated in and collaborated with translation, editing, localizing and proofreading projects on Education, IT, Software, Finance, Engineering, among other fields.
- \* Completed each project according to the requirements and terms set by the translation agency.
- \* Provided translation services from English to Spanish (Argentina, Mexico and Spain).

## Telefónica Global Technology (TGT), Buenos Aires

## Technical Translator - Responsible for the Translation and Communication Department

- \* Managed documents using SharePoint.
- \* Translated communications, Newsletter "Somos" and the following technical documentation (EN<>SP) related to SAP ERP:

Instructions

Reports

Technical Procedures User Manuals Presentations

Business Letters

Project Documentation (Project Charter, Gantt Chart, Change Management Strategy Document, Technical Specifications, among

others).

January 2011 – March 2012

Stefanini IT Solutions, Buenos Aires

## Supervisor - Petrobras International Help Desk

- \* Was responsible for mid-level management responsibilities.
- \* Managed a team of about 30 functional support analysts of SAP.
- \* Provided technical guidance and support for the team.
- \* Elaborated management reports.
- \* Authored technical documentation and best practices for the help desk knowledge base.

July 2010 – January 2011

Stefanini IT Solutions, Buenos Aires

## Team Leader - Petrobras International Help Desk

- \* Provided technical guidance and support for the team.
- \* Elaborated and updated instructions and manuals for the support team and for the end user according to the standards set by the customer.
- \* Saved and managed documentation on the intranet.
- \* Followed up and managed documentation designed by the members of the support team.
- \* Trained new members of the team.

March 2010 – July 2010

Stefanini IT Solutions, Buenos Aires

#### SAP Functional Analyst Level 2 - Petrobras International Help Desk

- \* Provided technical support for the end users.
- \* Elaborated and updated instructions and manuals for the support team and for the end user according to the standards set by the client.
- \* Published and managed documentation on the client's intranet.

#### EDUCATIONAL BACKGROUND

2014 - 2015Universidad del Salvador, (USAL) - Buenos Aires

## English and Translation Teacher Training Postgraduate Course

Postgraduate degree in Teaching. Overall average: 8.15

2008 - 2012Universidad del Salvador, (USAL) - Buenos Aires

#### Sworn Translator

Degree in Translation specialized in Business and Legal translation. Overall average: 7.53

SDL Trados Studio 2011, SDL Trados 2007, MultiTerm, SDLX, Passolo, Microsoft Office 2010, Xbench, Snagit.

#### PROGRAMMING LANGUAGES

Able to read XML, HTML, CSS and JavaScript.

#### OTHER RELEVANT EXPERIENCES

January, 2017 – February 2017

University of Alberta

Coursera.org

## Software Processes and Agile Practices

Online course delves into a variety of processes to structure software development. It also covers the foundations of core Agile practices.

November, 2016

University of Alberta

Coursera.org

## Introduction to Software Product Management

Online course that highlights the importance and role of software product management.

August – December, 2013

Instituto Superior de Letras Eduardo Mallea

**Buenos Aires** 

## Spanish Teacher Training Course

Spanish for non-Spanish speakers.

January, 2006 – January, 2008

Au Pair Care

Chicago, Illinois, US

## Cultural Exchange Program

A program that included full time child care, extensive use and comprehension of American English and completion of academic coursework at an accredited post-secondary institution.

November – December, 2007

Truman Community College

Chicago, Illinois, US

#### Medical Terminology

Training in the use of proper medical terminology and spelling for major pathological conditions. Etymology of words used to describe the human body.

September – October, 2007

Oakton Community College

Oakton, Illinois, US

#### Fundamentals of Technical Writing

Training in the writing of manuals and technical reports.