

### TRADUCENDO COMPANY LIMITED

**Translation Specialists** 

Traducendo Company Limited provides **specialised language services** in wine and viticulture, sport, law, science, medicine, high technology, business and international cooperation.

We are a **young and dynamic** translation agency with headquarters in Malta and offices in Italy, Spain and Hungary.

Our **reliability and professionalism** are appreciated by our high-level international clientele.

We work only with **specialised translators** who have proven experience and share our concept of quality work.

An **ethical company** offering optimal working conditions for our colleagues, we are committed to environmental sustainability and energy saving.

Our mission focuses not only on the success of our clients, but also on **social responsibility** and the environment.

Our team is experienced in a range of fields and sectors, but we specialise in the following subjects.



## WINE AND VITICULTURE

At the service of the wine world

Wine has no secrets from us.

With our team of translators specialising in oenology, viticulture, biology, law and statistics, we offer professional services for the biggest organisations in the wine industry. We guarantee top-quality technical and scientific translations, and we also handle marketing and communications texts for large and small producers and distributors.

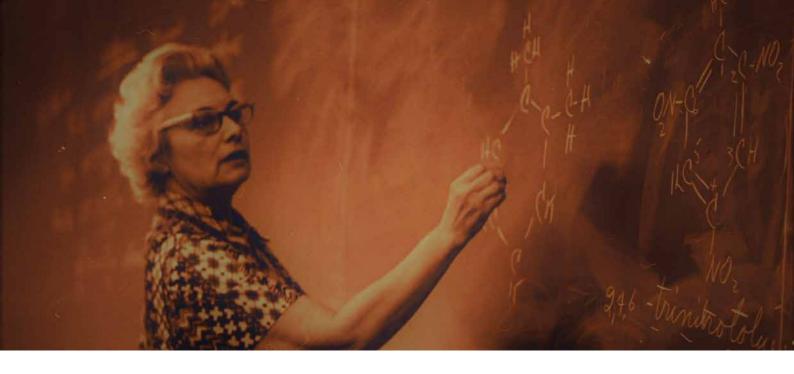
From the vine to the glass, Traducendo is your perfect partner!



### SPORT AND FOOTBALL

Ready for any challenge

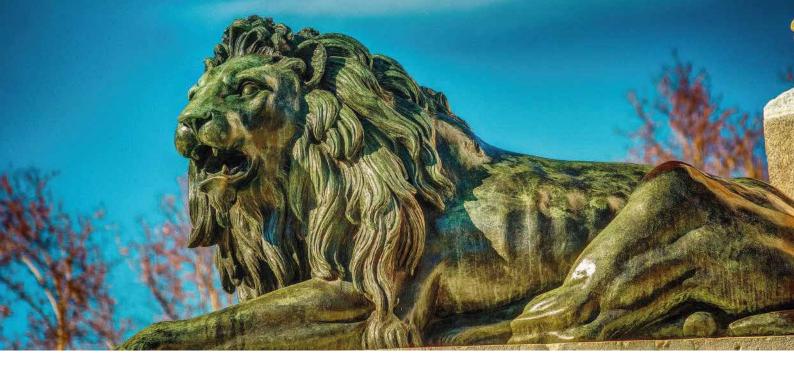
Sport has the power to transcend all frontiers. At Traducendo we break down language barriers, supporting amateur and professional sporting organisations (in football and futsal, as well as winter sports) throughout Europe. We also work with major national and international federations. From training techniques to legal and medical documentation, and from corporate communications to websites and apps (iOS and Android), a Traducendo Ltd sports translation is always a winner.



### SCIENCE AND HIGH TECHNOLOGY

Not leaving anything to chance

We have broad experience in the sector of sciences and high technologies applied in genetics, biology, chemistry, precision agriculture and sustainable-energy production. From eco-friendly construction to solar farms, and from security systems to automated systems, our specialised translations always offer safety and reliability. We guarantee impeccable scientific and technical translations for participation in invitations to tender, preparation of technical manuals, projects, industry standards and methods of analysis.



### LEGAL AND CONTRACTS

When every detail counts

For years now, we have collaborated with courts in various European countries, international law firms, organisations, companies and individuals. As such, we have acquired the experience needed to offer the best translation services and linguistic assistance for any type of document. We can support you in the translation of legal, insurance and commercial documents. We also offer sworn or certified translations for different European countries.



### ART AND TOURISM

Creating memorable experiences

From the first guides leading the Grand Tours of European art, to today's online tourist platforms, the relationship between tourism and art has evolved in how it is expressed. Through collaborations with tour operators, promoters, hotels, museums and galleries, we have developed the tools and experience needed to translate catalogues, guides, presentations and blogs.

Our team of specialised art and tourism translators are perfectly equipped to convey genuine passion for history and your profession.



### ENVIRONMENT AND COOPERATION

Solutions for every need

The language of the third sector has evolved and transformed in recent years. Traducendo has decided to specialise in providing solutions for the needs of organisations dedicated to the environment and human rights.

We collaborate with governmental, non-governmental and inter-governmental bodies committed to international cooperation. We handle the translation of reports, announcements and PR materials. Communicating in relation to these issues requires a particular professionalism, which we place at the services of our clients.

#### **OUR STRENGTHS**

#### WHAT WE OFFER

- Extensive client-based experience
- Innovative translation services at competitive prices
- Responsible and sustainable project management
- A wide variety of specialist subjects and working languages
- Efficient handling of large projects
- Punctuality and flexibility
- 24/7 availability

#### QUALITY

- We ensure the utmost reliability thanks to a careful proofreading process combined with multi-level quality checks for each translation.
- We use only the best software and resources available, which allow us to maintain consistency in terminology, ensure fast deliveries and apply appealing discounts for large projects.
- We never use machine translation software, because we know that only human work can guarantee the maximum quality our clients are looking for.

#### **GUARANTEE**

- We offer our customers the opportunity to re-submit translated documents to us for further revisions and adjustments at no extra cost for the first 12 months after delivery.
- We strictly adhere to the requirements of ISO standards 9001 and 17100.
- To ensure confidentiality, our translators follow a strict Non-Disclosure policy for every translation they receive.
- We offer multi-channel customer support, so we are there for you whatever you need.



## HOW WE TAKE CARE OF OUR CLIENTS

We put a lot of effort into ensuring that our clients can always expect the best possible quality. Find out about what we do!

#### **SELECTIVENESS**



So that our clients can count on the **best human resources** available, we hire our translators based on the following criteria:

- Minimum 5 years' full-time professional experience as a translator
- At least 100,000 words translated within the sector
- Training certifications in the area of specialisation
- Published translations in the area of specialisation

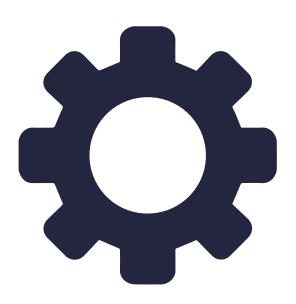
#### **TERMINOLOGY**



The terminology bases and style guides we use for each sector of specialisation adhere to strict **reliability** criteria: approval by an international body specialised in the sector and verifiable usage online.

Our **glossaries and databases of terms** are regularly reviewed and updated by experts in each sector, who support our specialised translators.

#### CAT TOOLS AND SOFTWARE



We want to be certain that we are always offering our clients the best possible quality.

This means we need to have **up-to-date**, **specialist software**.

We use the latest versions of the main Computer Assisted Translation (CAT) tools on the market, and always make sure these are compatible with other relevant software, such as Acrobat, InDesign, Photoshop, MS Office Suite, OCR tools, etc.

#### COMMUNICATION



Client communication is a fundamental part of our work.

We make it our job to **constantly update** our clients on the various stages involved in executing the translation assignments they have entrusted to us.

We are available 12 hours a day, including weekends, to respond to any questions and provide any necessary information.

We can be reached via email, phone, WhatsApp, Skype, LinkedIn, Facebook, Messenger, Proz and Twitter.

#### "6-EYES" REVISION



To ensure quality work, the eyes of the translator alone are not enough. This is why, before delivering a translation, your documents can be revised by a second professional, and then **thoroughly checked using the most advanced tools and software** – all under the supervision of an experienced project manager. This guarantees not only that the client will receive the best and most reliable translation possible, but also that there will be no formatting or other critical issues.



## WE ARE AN ETHICAL COMPANY

Respect is key. Always. Not only do we respect our collaborators by not imposing impossible deadlines or unfair fees, but we also support a series of initiatives aimed at improving sustainability, social inclusion and development.



## ENVIRONMENTAL INITIATIVES

Every year we compensate for our emissions through reforestation campaigns in several countries.

Would you like to contribute but don't know how? Let us help! Every time you send us a document for translation, a part of your fee goes towards offsetting our carbon emissions. Every word you decide to translate with us is a small leaf on a tree.



### HUMANITARIAN INITIATIVES

We believe everyone should have the resources to lead a better and healthier life. With this in mind, we have established partnerships with several NGOs that are actively involved in defending human rights, to help those most in need. Every year we support AMKA Onlus' education programmes in developing countries, as we believe knowledge is the most powerful tool for a better future.



# SPORT AND INCLUSION INITIATIVES

Traducendo Ltd sponsors youth sports in our neighborhood in Malta. Every year, we contribute to the Phoenix Sports Club Under-16 volleyball team to encourage more youngsters to join in and to promote inclusiveness in our local community. To this end, we have created a special fund for those who would like to play and train but cannot afford it. We believe sport and fun should be universally available to all young people!



### PRO BONO TRANSLATIONS

We realise that we have been given a lot in life, so we want to give something back.

If your organisation has a social impact project aimed at supporting schooling and training for young people or adults, contact Traducendo Ltd and let us know how we can help you.

We take all the proposals we receive into consideration, and carefully assess the possibility of offering free translations.



### WHAT WE CAN DO FOR YOU

We cover a great number of language pairs and handle many different types of documents and file formats.

### FILE TYPE AND DOCUMENTS HANDLED

aif, asp, aspx, cdr, doc, docx, dwg, dxf, eps, exe, fm5, fm6, fm7, fm8, gif, htm, html, idml, idt, ind, ini, inx, jpeg, jsp, mif, mp3, odt, pdf, php, pmd, po, pps, ppsm, ppsx, ppt, pptm, pptx, psd, qxd, rc, rtf, sgml, srt, swf, sxml, tiff, tmx, ttx, txml, txt, wav, wix, xhtml, xliff, xls, xlsx, xlz, xml, xml, zip.

Animations, Articles, Audio, Books, Brochures, Business cards, Catalogues, Certificates, Contracts and agreements, Corporate letters, Dictionaries, E-learning courses, Economic/Trade materials, Educational records/documents, Film scripts, Financial statements, Flash files, Flyers, Hardware, Help files, Illustrations, Immigration documents, Informed Consents, Labels/Packaging, Legal content, Legal documents, Letters/Emails, Logos, Manuals, Manuals (employee), Manuals (non-technical), Manuals (pharmaceutical), Manuals (technical), Marketing, Marketing (advertisements), Medical records/documents, Newsletters, Patents, Policy wordings, Presentations, Scientific texts, Scripts, Software, Subtitles, Surveys, User guides, Veterinary records/documents, Videos, Voice over scripts, Websites.



#### SECTORS AND FIELDS COVERED

Automotive, Engineering, Finance (Microfinance), Financial/Markets, Law/Legal, Advertising (marketing), Advertising (media), Aerospace, Agriculture, Architecture, Art/Literary, Biotechnology, Business products, Chemical, Compliance, Construction, Consumer products, Defence, Development, Electronics, Energy, Entertainment, Environmental, Environmental Engineering, European Union, Fashion, Finance/Banking/Accounting, Government, Healthcare, Higher Education, Homeopathy, Hospitality, Information Technology, International Cooperation, Insurance, Internet/E-commerce, Investment/Securities, Journalism, Law, Logistics, Machine tools, Management, Manufacturing/Industrial, Marketing/Communications, Medical/Life Sciences/Pharmaceutical, Metallurgy/Casting, Oil, Paper/Paper Mills, Pharmaceutical, Philosophy, Real Estate, Religion, Safety, SAP ERP, Security, Social Sciences, Software, Software (educational), Software (games), Software (multimedia), Sports, Spirits, Telecommunications, Tourism, Training/Education, Wine & Viticulture.



#### SERVICES OFFERED

Artwork/Illustration, Clinical Trials, Consulting, Content development, Content management, Editing, Glossary/Terminology management, Internationalisation, Interpreting, Linguistic testing, Local guides, Localisation, Multimedia localisation, Project management, Proofreading, Staffing/Outsourcing, Subtitling, Telephone interpreting, Training, Transcription, Translation.





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