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**Nationality:** American

**Objective:** To use my unique skill set and contribute to the growth of the company and continue to develop professionally.

**Experience:** *Dijitas Consulting, Istanbul, Turkey* – Partner/General Manager, 2 years

- defined goals and strategy for local companies entering into the emerging energy and telecommunications sectors.
- established and led clients' multi-functional teams to increase efficiency and sustainability of new endeavors.

*Teknoloji Holding, Istanbul, Turkey* – General Manager, 2 years

***Tarsus***

- evaluated new business lines for profitability and sustainability;
- determined project goals and strategy;
- led multi-function teams in developing new energy and telecommunications sectors

***Teknoser*** - Hired by the CEO to increase efficiency and reduce the cost of operations.

- increased revenue by 60% while doubling the net profit margin to 28%;
- increased market share by 50% while increasing staff by only 2%;
- made substantial operational reforms significantly enhancing efficiency, profitability and customer satisfaction.

*Deloitte and Touche, Ankara Turkey* – Senior Consultant, 3 years

**Ziraat and Halk Bank** – Restructuring

- analyzed and made recommendations regarding the bank's Supply Chain Management, Revenue Generation, Risk and Capital Management, Cost Management, Organizational Structure, Corporate Culture and Change Management processes as well in the information technology infrastructure.

**Turkish Vakiflar Bank** – Risk Management, Credit Team Leader

- assessed the viability of the bank's IT infrastructure.
- determined credit risk criteria
- defined the policies and procedures for performing credit risk assessment

**Turkish Labor Department** – Server Implementation

- designed and implemented a secure Web server, proxy server, and firewall for the Turkish Labor

**Electricity Authority - Distribution Standards**

- designed, developed and delivered standards for the restructuring and privatization of the Turkish electricity market
- responsible for project management, customer management, and quality control.

**Turkish Treasury - Accounting System**

- managed the development of a comprehensive and modern public financial management system using Oracle Financials
- directed infrastructure design, software customization, documentation, and end user training.

**GTECH Corporation – Operations Manager, 5 Years****GTECH Avrasya – Ankara, Turkey**

- established an operations center, helpdesk, and Turkey's largest data network.
- launched the first online lottery system in Turkey. As the primary
- defined strategic business objectives, created and implemented the marketing plan
- established agent selection requirements, and implemented a comprehensive training system.

**GTECH Tri-State – Operations Manager, Augusta, Maine**

- directed the conversion from the out-dated system to a GTECH standard online system
- established a "Renaissance" control room, authored a QA process
- improved site operations resulted in less than 0.01% unscheduled downtime.

**Education**      ***University of Maryland***

B.Sc. Applied Linguistics – 1993

Major in Russian Studies, minor in International Relations

<b>Languages</b>	English: Native	Turkish: Bi-lingual
	Russian: Rated Native Speaker	French: Proficient
	German: Proficient	

<b>Interests</b>	Reading, Writing, Chess, Video production, Travel, Volunteering with Special Olympics, Orphan Holiday program, Leukemia Hostels.
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References available upon request.