

## ABOUT US

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balTICK language services is one of the leading and most experienced translation agencies in **Lithuania** established on **1992**. We would be very interested in becoming a part of your translators' team, therefore we would like to offer you our translation services. During our **19 years** of business activity we have built a large pool of skilled and professional native translators to meet all your translation needs in various fields.

## OUR TEAM

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Our team consists of **9** in-house translators and proofreaders and more than **300** freelance language specialists. The key translation staff has from 6 to 20 years of translation experience. Most of our translators have not only studied languages, but also have technical, economic, business or political science university degrees. Our staff is dedicated to establish strong long-term business relationships with the customers through quality services, flexibility and competence.

## OUR SERVICES

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With our worldwide network of highly-qualified language specialists we offer multilingual solutions with special expertise in **Lithuanian, Latvian** and **Estonian** languages. We provide professional language services, including translation, proofreading, interpreting, DTP. We specialize in **technical, law, financial** and **medical** fields.

## QUALITY MANAGEMENT

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Our quality management system is based on the following principles:

**Efficient and consistent order management:** All projects and invoicing is managed by an in-house developed web-based project management system.

**High quality translation:** All new language specialists are only approved after a strict selection procedure and must strictly follow our quality standard. Accuracy and consistency of the terminology in translated texts is ensured by using CAT tools (Trados, StarTransit and others). Translated texts are proofread by native-language specialists.

**Response to clients' comments on the quality of services provided:** If any comments are received from the client, the project manager/translator/proofreader is notified and necessary actions are taken.

## OUR CLIENTS

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Some of our clients to whom we provide translation services directly or as a subprovider through other providers include:

**Technical field** (Telecommunications, IT, Phone Devices, Engineering, Construction, Industrial Solutions, Energy, Machinery): Nokia, Teltonika, TEO LT, Baltic Data Center, Henkel, Ruukki Lietuva, Axis Industries, Dojus Agro.

**Law** (Company Law, Labour Law, Commercial Law, Constitutional Law): Sorainen, Raidla Lejins & Norcous; Tark, Grunte, Sutkienė & partners; The Constitutional Court of the Republic of Lithuania.

**Financial field** (Banking, Financial Statements): SEB Bank, Nordea Bank Finland, Bank DNB Nord.

**Medical field** (Clinical Study Reports, Medical Devices, Laboratory Testing): Baltic Orthoservice, Beckman Coulter, Biomedika, Limedika, Sicor Biotech.

## OUR DAILY CAPACITY AND PRICES

Our daily capacity is **2000 words per one translator**. Our standard rates start at 0,08\* EUR/word and depend on the specific language combination, the volume of work, the type of the text, etc.

\* The price includes translation and the first round of editing performed by a target language (Lithuanian) linguist.

Should you be interested in any other language combination or need any additional information, please do not hesitate to contact us. We are looking forward to hearing from you!