# **Mohamed Saad Mohamed**

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#### **IT Certificates**

## • Microsoft Office Specialist 2002

- $\circ \quad Microsoft\ Word-Expert$
- o Microsoft Excel Expert
- o Microsoft Access Core

#### **Courses**

#### • English Courses

0	Amideast  - General English (Pre-Advanced Level)  - Business English (Advanced Plus Level)  - Conversation	90 h 90 h 30 h
0	Inform – IBM  - General English (Intermediate Level)  - Business Technical Writing  - Report Writing	30 h 30 h 30 h
• IT Co	urses	
0	ITI  - Introduction to the Internet  - MS. Windows XP  - MS. Excel XP  - MS. Access XP  - Programming Language Concepts	24 h 24 h 18 h 36 h 24 h
0	Inform – IBM  - Microsoft Windows XP  - MS. Word XP  - MS. Excel XP  - MS. Access XP  - MS. PowerPoint XP	30 h 60 h 60 h 60 h 30 h
0	MOE – Intel (Teach to the Future)  – MS. Word 2003  – MS. PowerPoint 2003  – MS. Publisher 2003	12 h 12 h 12 h

	0	Fujitsi	u	
		_	Programming Language & Data Structure	12 h
		_	Operating Systems	12 h
		_	Introduction to Computer Networks	18 h
		-	Documenting Systems	6 h
•	Soft S	kills Co	ourses	
	0	ITI :		
		_	Presentation Skills	24 h
		_	Interpersonal & Communication Skills	24 h
	0	Fujitsi	u	
		_	Plan Your Development	6 h
		_	Preparing Presentations	6 h
		_	Giving Presentations	6 h
		-	Working in Teams	6 h
		-	Persuading with Numbers	6 h
		-	Working with Numbers	6 h
		-	Make Objectives Happen	6 h
		-	Decision Making	6 h
		_	Problem Solving	6 h
		_	Create Your Sales Plan	6 h
		_	Starting the Sales	6 h
		-	Communicating with the Customer	6 h
		-	Understanding Your Customer	6 h
		-	Sales Presentations & Demonstration	6 h
		-	Progressing & Closing the Sales	6 h
		-	Best Practice for Effective Business Writing	6 h
		-	Caring for Your Customers	6 h
		-	Putting Customer First	6 h
		-	Report Writing	6 h
		-	Effective Writing	6 h

# **Professional Expertise**

0	Berlitz English Instructor	2008 – Now
0	English-Arabic-English Translator	2000 - Now
0	English Teacher – MOE	2000 - 2006
0	Making Computer-Based English Tutorial	2000 - 2006
0	Five-Star Hotel Receptionist	2003 - 2003
0	IT Instructor	2004 - 2005

## **Academic Qualification**

- o B.A., South Valley University, Faculty of Education English Dept., 2000, Pass
- o Professional Diploma, South Valley University, Faculty of Education Technology of Education, 2002, Very Good

## **Personal Information**

Married
 Military Status
 Date of Birth
 Place of Birth
 Aswan

# Languages

o Arabic : Mother Tongue

o English : Very Good Command (written & Spoken)

o French : Fair